

EEO —— Customer Service Center

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- 2 Register & Login & Settings

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Part One

Pre-lesson
Download & Install

Equipment and Network Requirements

Device	CPU	System	Accessories	Tips
Computer	Intel i5 and newer	Windows7 and newer Mac OS X10.10 and newer	Desktop: External camera and headset Laptop: Wearing headphone	CPU marks:3000+ CPU marks(FHD):4000+
Android	SDM: 660 and newer 710 and newer 820 and newer Huawei Kirin: 960 and newer	Android 6.0 and newer	The headset that comes with the device	Not Support
IOS	iPhone 6 and newer iPad 5 and newer iPad mini 4 and newer iPad air 2 and newer iPad Pro and newer	IOS 9.0 and newer	The headset that comes with the device	CPU: All and newer System: ios11 and newer Type: iPhone 8 and newer IPad mini4 and newer

Network requirements: Using the wired network would be better; Upload/Download≥2Mbps; Close to the router when use Wi-Fi.

The link to check CPU marks: https://help.eeo.cn/17d8/c797/fa60

View Computer CPU(Windows)

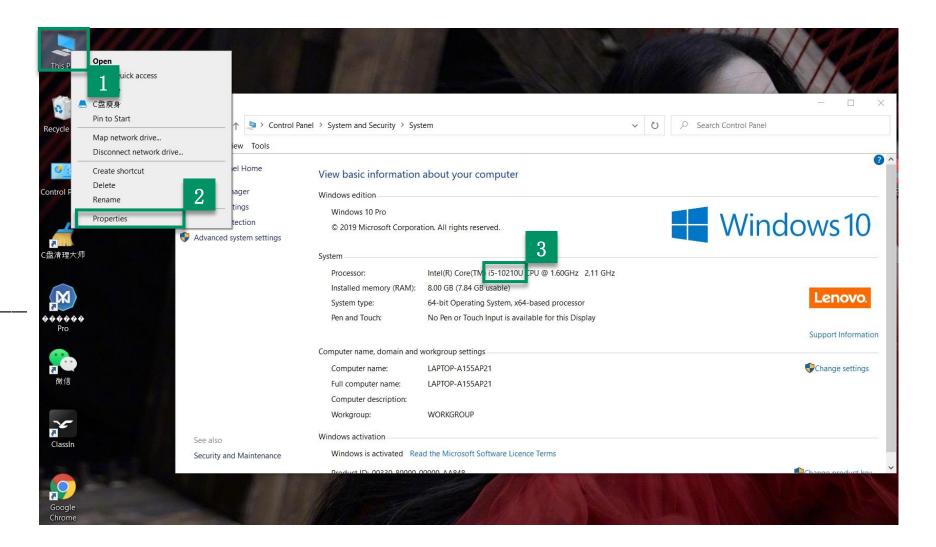
Step1: Open "This PC"

Step2: Select "Properties"

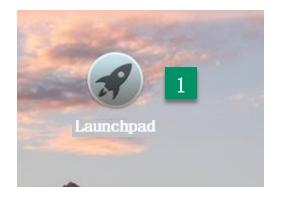
Step3: View basic information

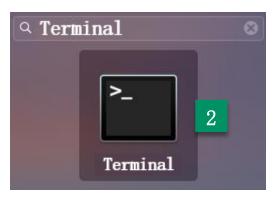
about your computer——System-

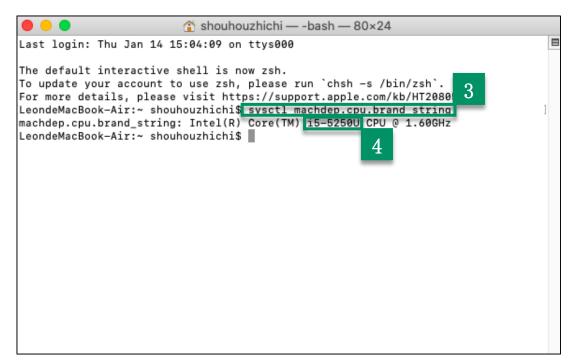
Processor



View Computer CPU (Mac OS)







Step1: Open the Launchpad

Step2: Search terminal and open it

Step3: Enter the order:

sysctl machdep.cpu.brand string

Step4: Press "Enter" to view the CPU

Query CPU Mark

Step1: Go to this website

https://www.cpubenchmark.net/c

pu_list.php

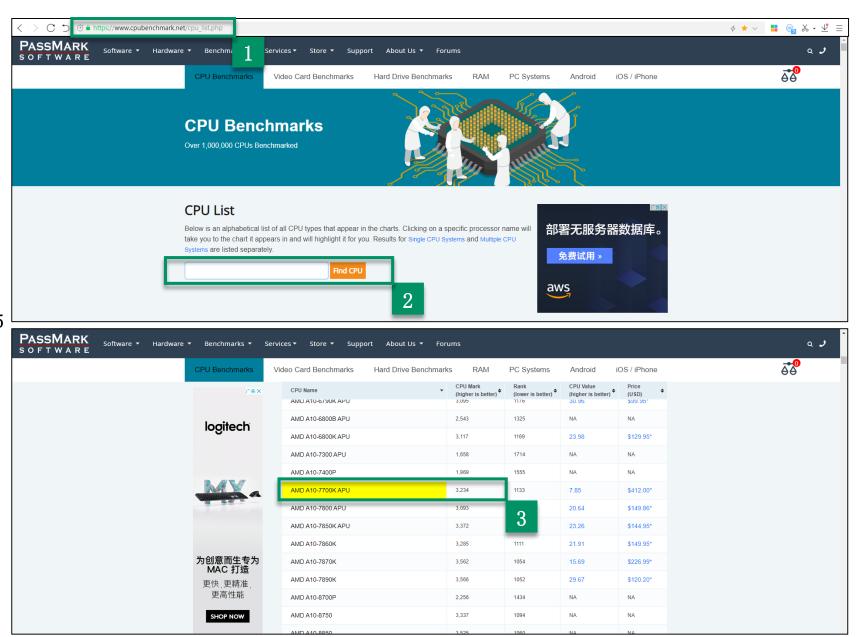
Step2: Search your CPU types (eg. I5

2400), and click "Find CPU"

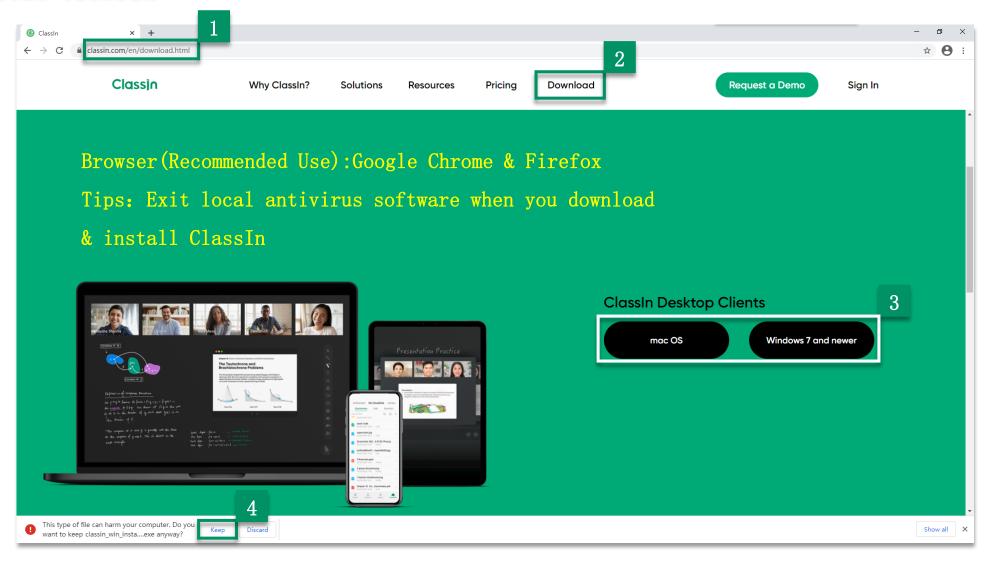
Step3: The corresponding computer

type is shown in yellow, just

check the score



Download ClassIn



Step1: Enter the download link: http://www.eeo.cn/cn/download.html Step2: Click "Download" (Pull down)

Step3: Windows users: Click "Windows7 and newer"; Mac users: Click "macOS" Step4: Click "Keep" (Google Chrome)

Install ClassIn (Windows)



ClassIn

Classin

Empower Education Online





Step1: Double-click on the installation package

Step2: Click "Confirm"

Step3: Click "Install"

Step4: Click "Start"

Tips: Languages available: Simplified Chinese, Traditional Chinese, English,

Japanese, Korean, Vietnamese, Spanish,

Arabic, Indonesian, French, Hungarian

and Russian

Install ClassIn (Mac OS)

Step1: Run the installation package

Step2: Drag the ClassIn on the left into the applications folder on the right



Download ClassIn on Mobile Device

IOS User

Step1: Open "APP Store"

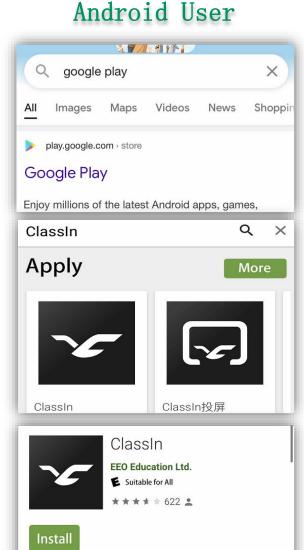
Step2: Search for

"ClassIn" and click "GET'

Step3: Installation

complete





Step1: Search "Google

play" in your browser

Step2: Search

"ClassIn" and choose

the left one

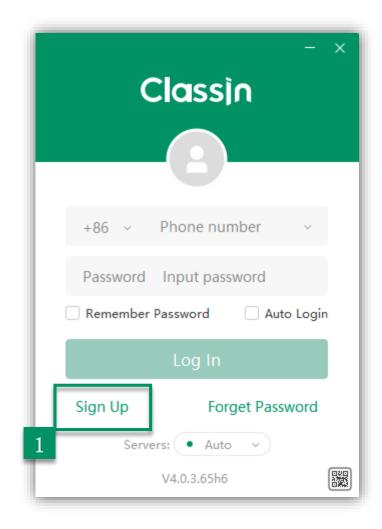
Step3: Installation

complete

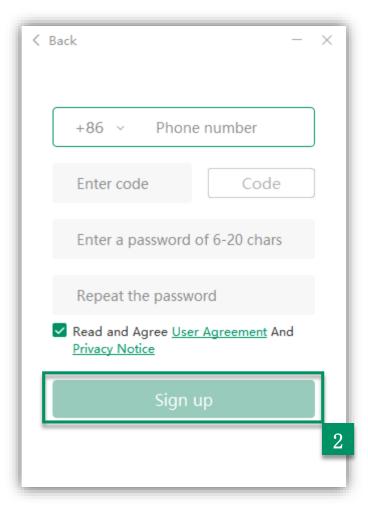
Part Two

Register & Login &Settings

Register Account



Stepl: Click "Sign Up"



Step2: Enter your details and click "Sign Up"

Tips:

Your mobile phone should be able to receive SMS messages normally; Open international roaming

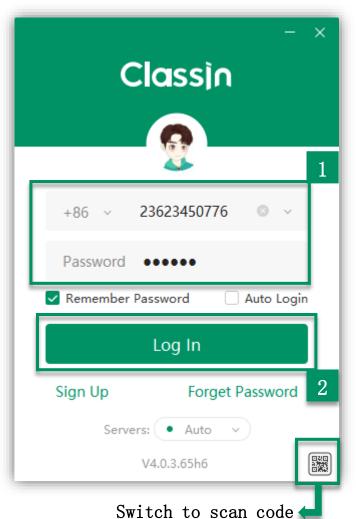
Login ClassIn

2 Scan code to login

Step1: Enter your account number and password

Step2: Click "Log In"

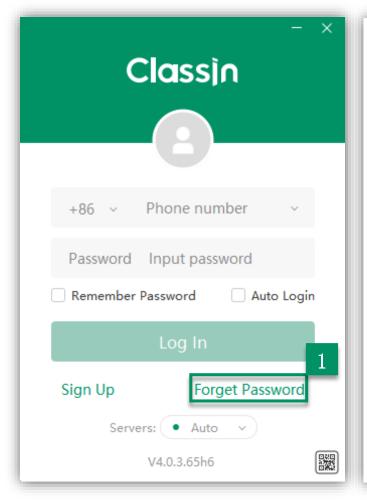
Tips: The prerequisite for scanning code login is the download of ClassIn

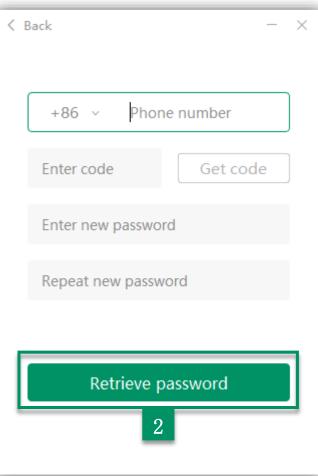




Switch to account and password

Retrieve Password





Step1: Click "Forget Password"

Step2: Enter your details and click "Retrieve password"

If you have not received code, just try to get a voice code.

The voice verification code
will only be available 60
seconds after clicking on
Get SMS Verification Code

Tips: Voice Verification

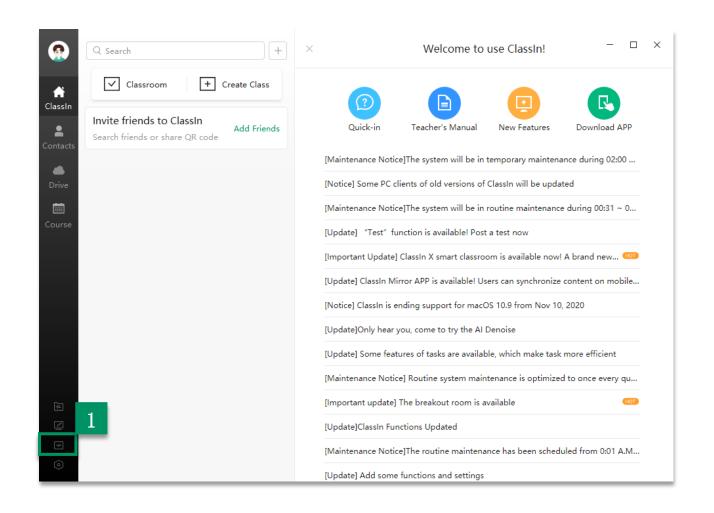
Code only supports Chinese

phone number

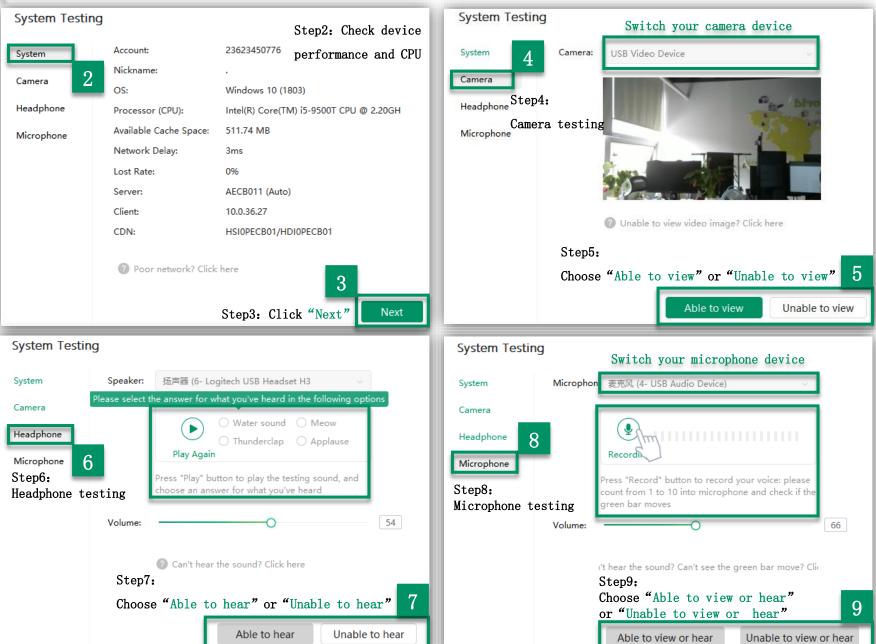
Device Check

Check your devices after logging in the ClassIn to ensure that the device is ready for class

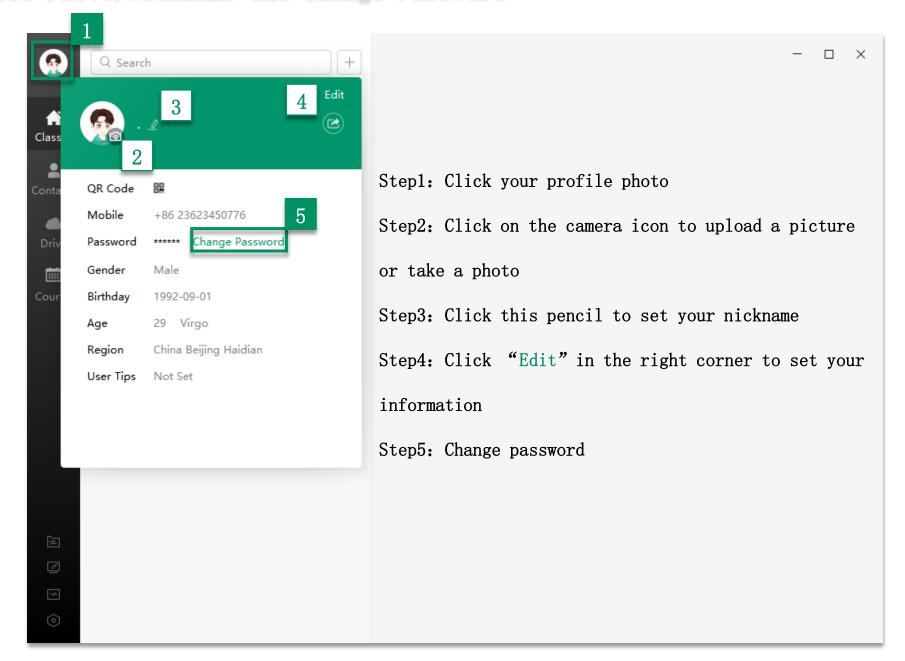
Step1: Click "Device Check"



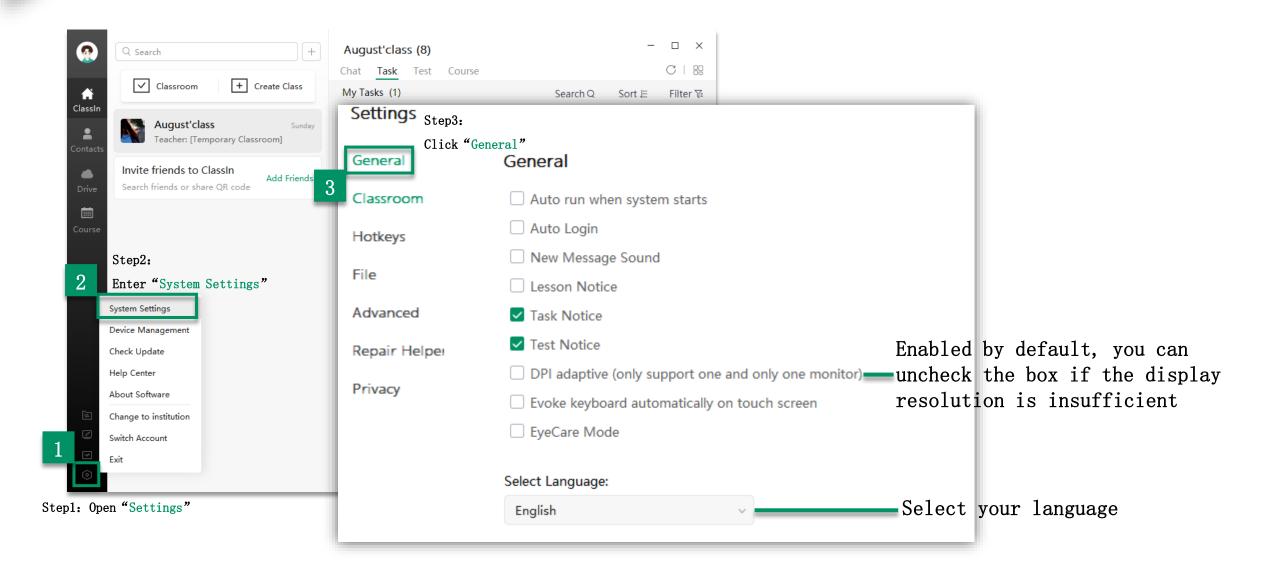
Device Check



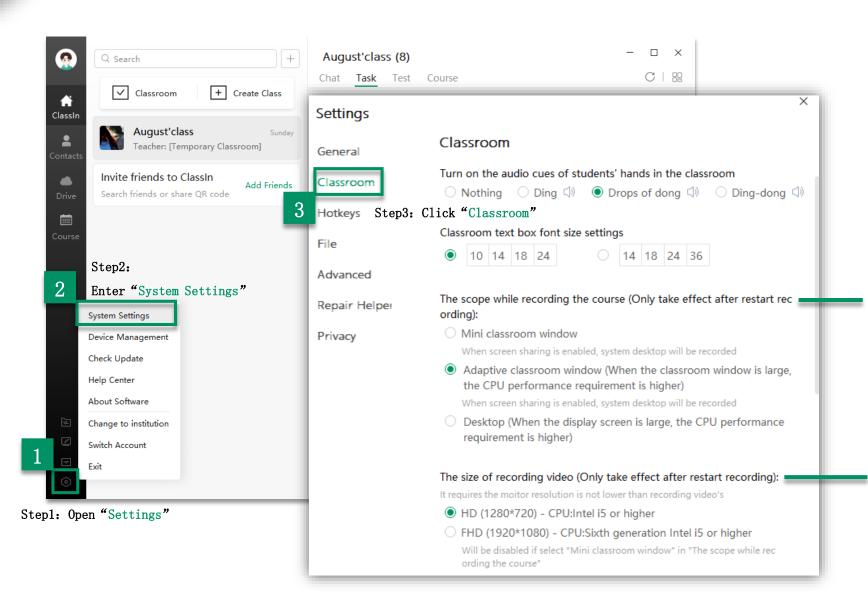
Edit Profile Photo/Nickname and Change Password



System Settings - Select Language/DPI Adaptive



System Settings - Lesson Recording



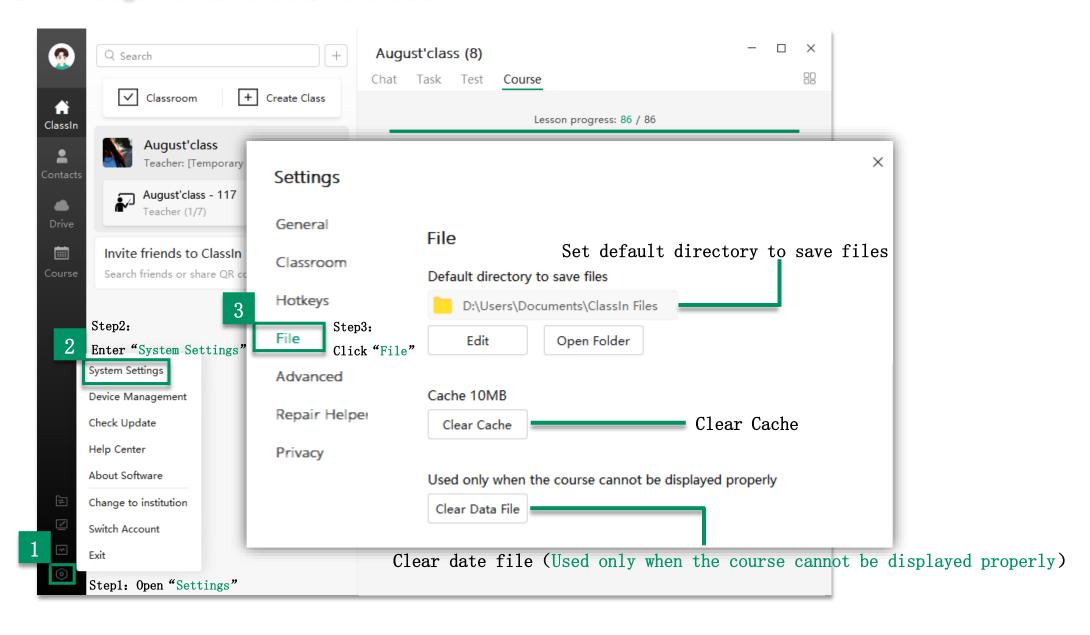
The scope while recording the course (Only take effect after restart recording)

- Mini classroom window (1280X720)
- Adaptive classroom window (The classroom window can be resized after setting)
- Desktop (Entire computer desktop)

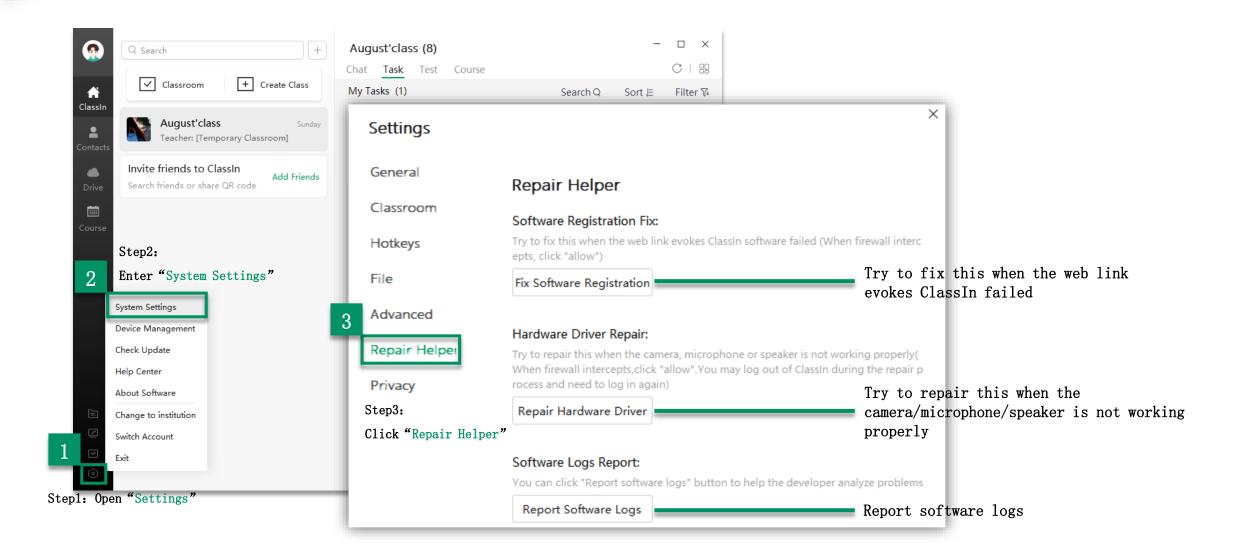
The size of recording video

- HD (1280 x 720)
- FHD (1920 x 1080) Recommend higher performance equipment and better quality networks

System Settings-Clear Cache/Data File



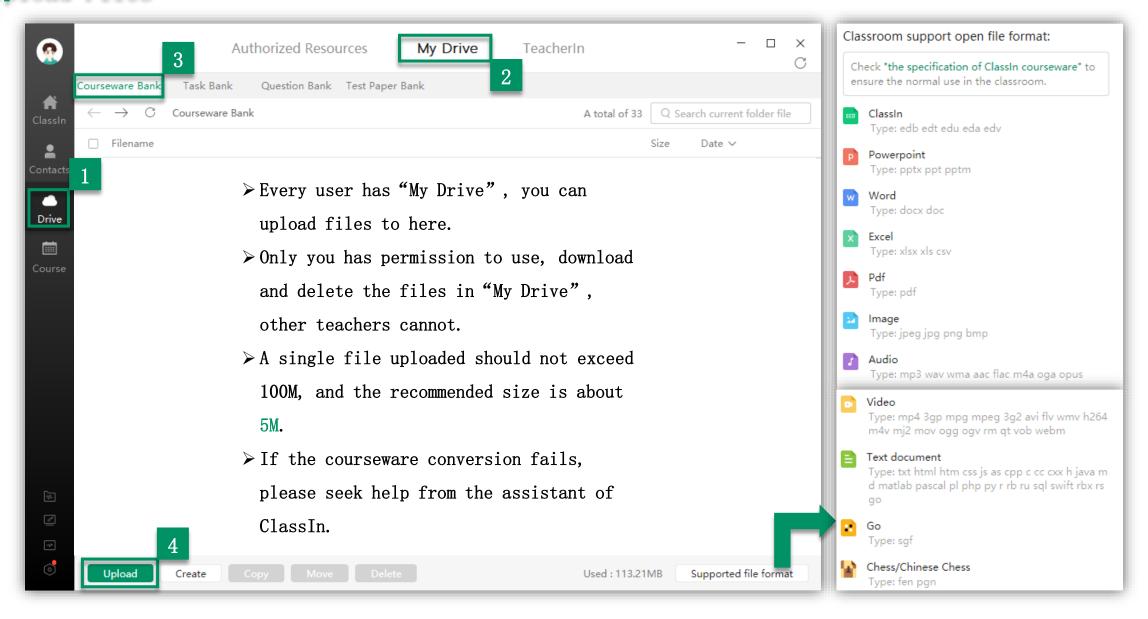
System Settings - Repair Helper



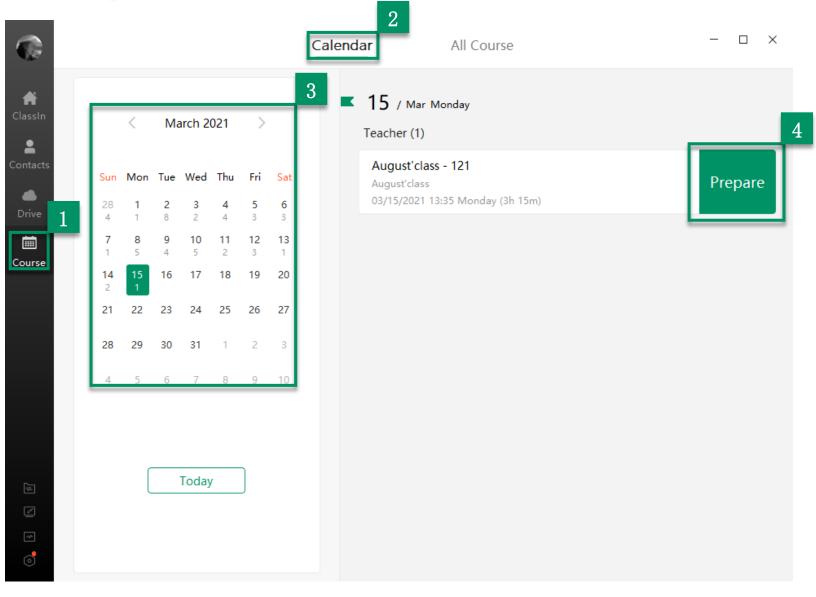
Part Three

Prepare Lessons

Upload Files



Lesson Preparation



More than 20 minutes before the start of the lesson, the teacher can see the button "Prepare".

Step1: Enter "Course"

Step2: Select "Calendar"

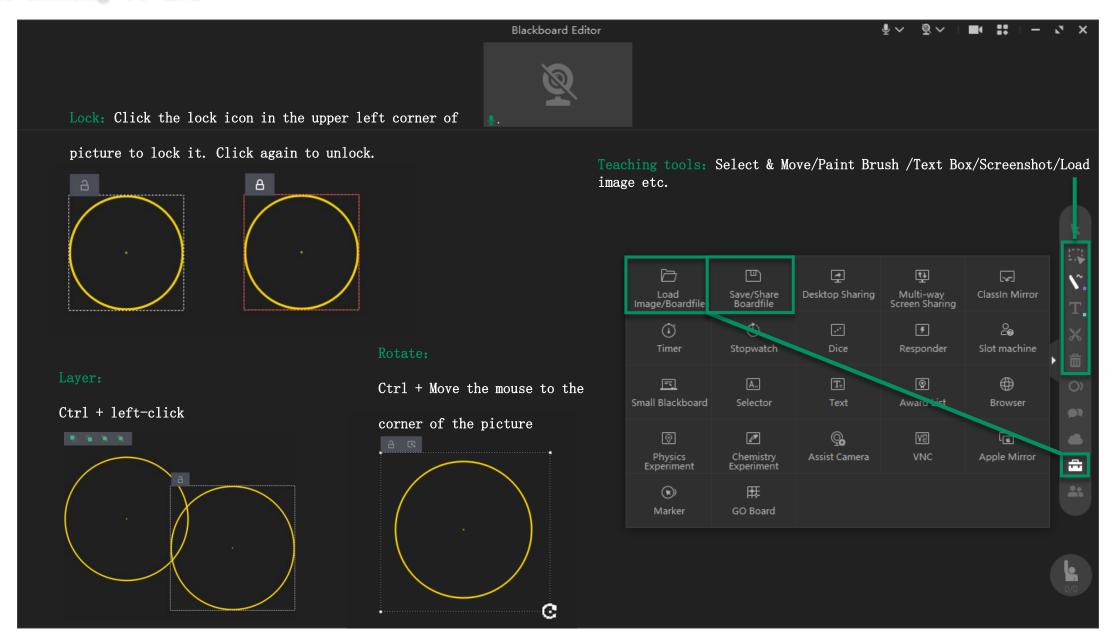
Step3: Select your lesson's date

Step4: Click "Prepare"

Tips: If you don't save the blackboard-writing before exiting the preparation room, it will be automatically emptied after entering the formal classroom.

Please save it in time.

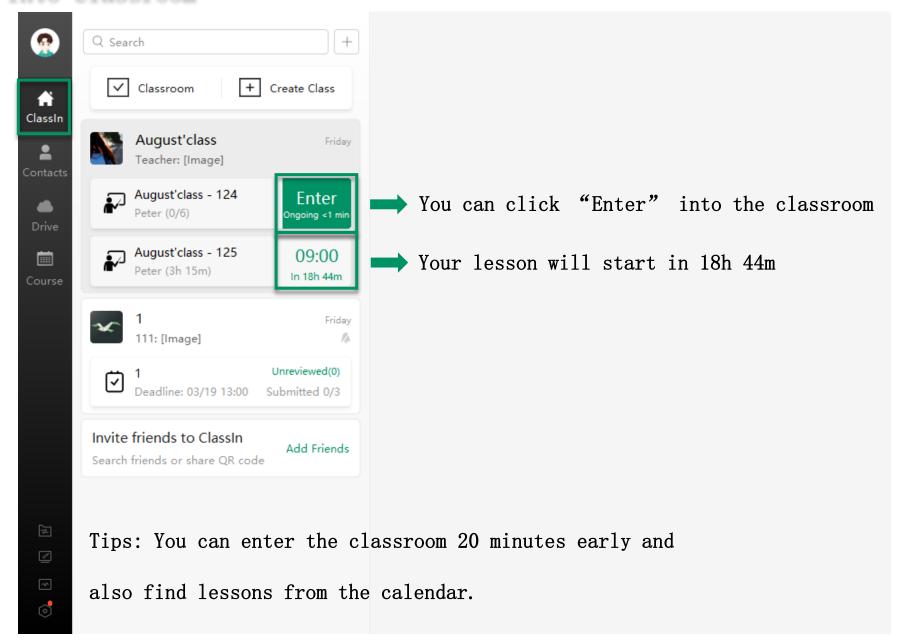
The Making of EDB



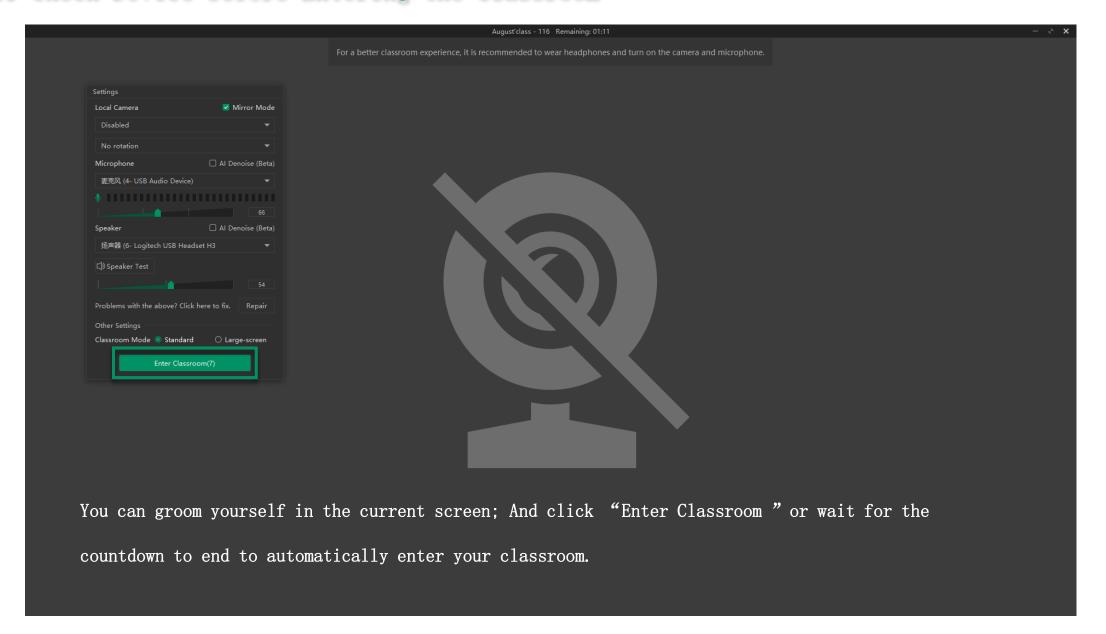
Part Four

In Class

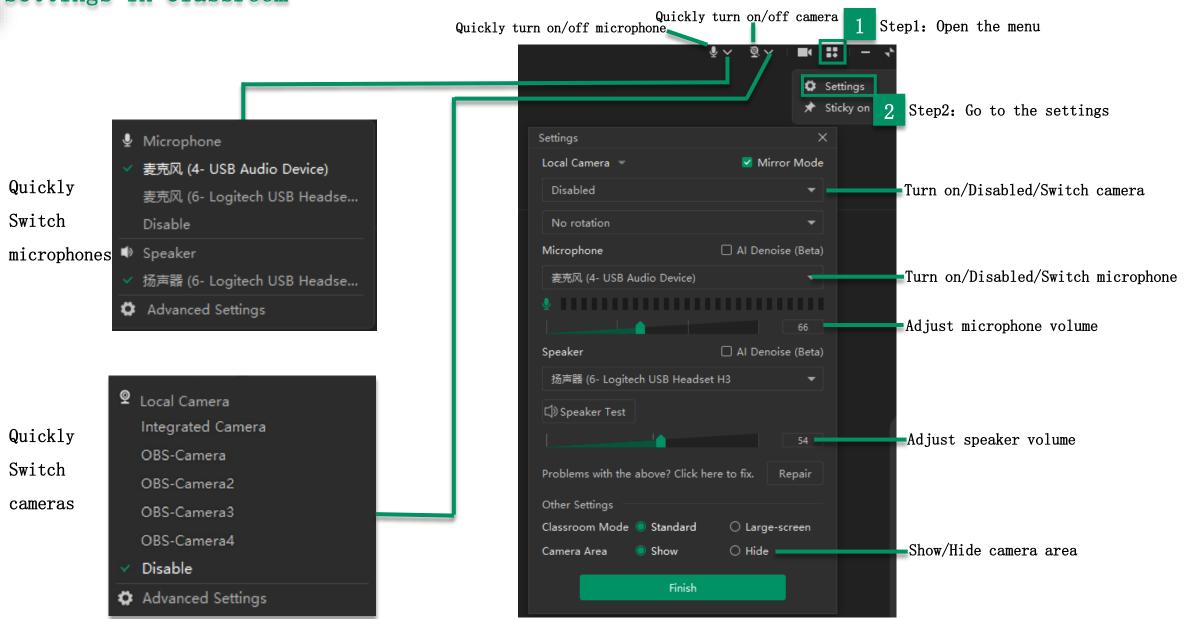
Enter into Classroom



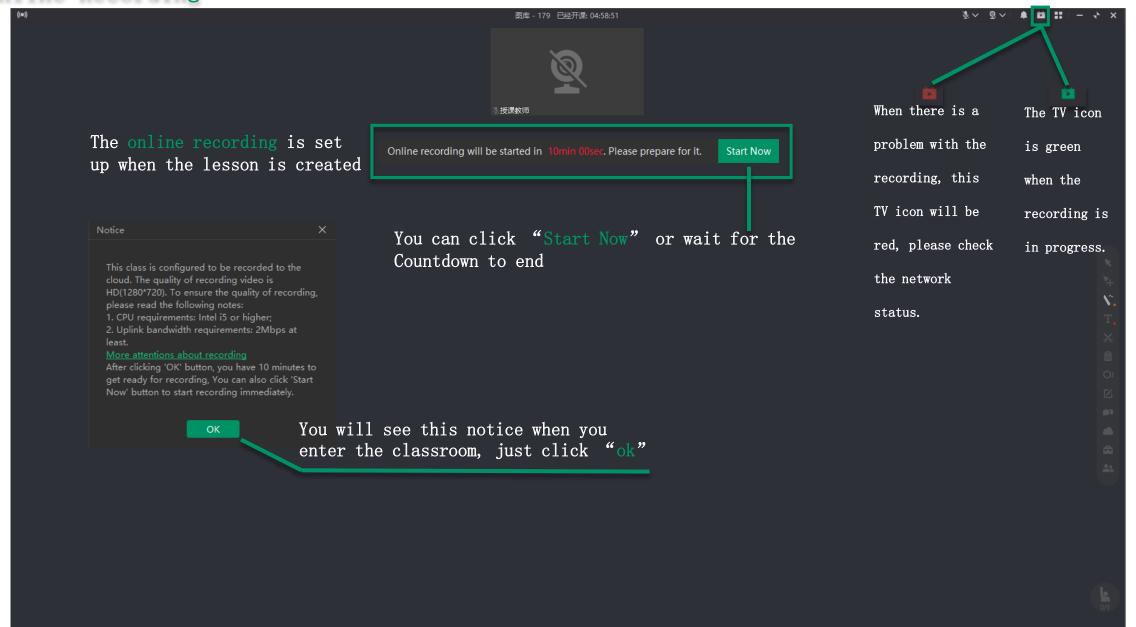
Self-check Device before Entering the Classroom



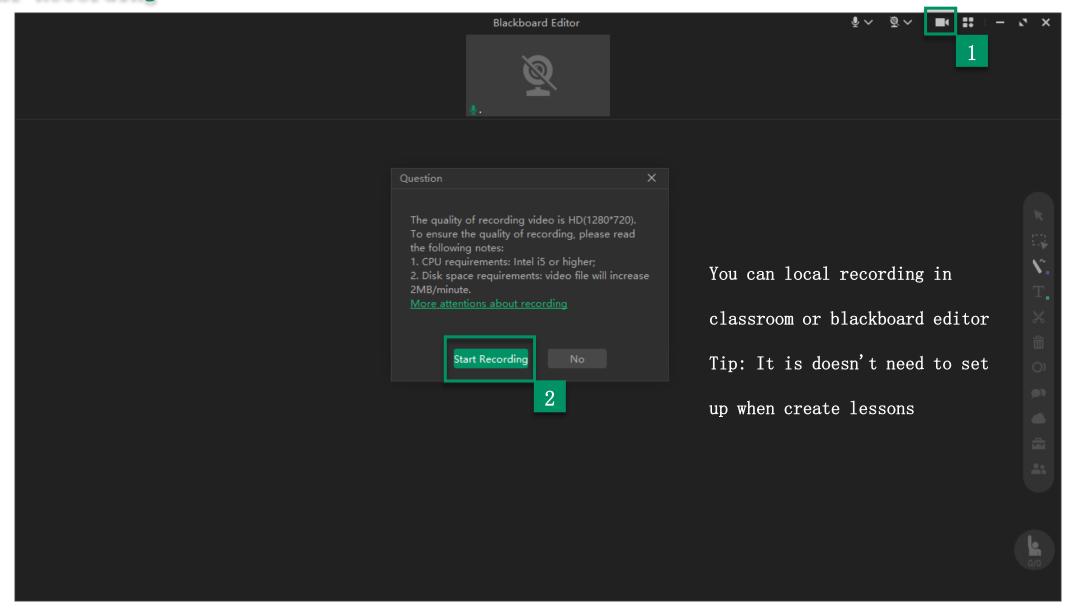
Settings in Classroom



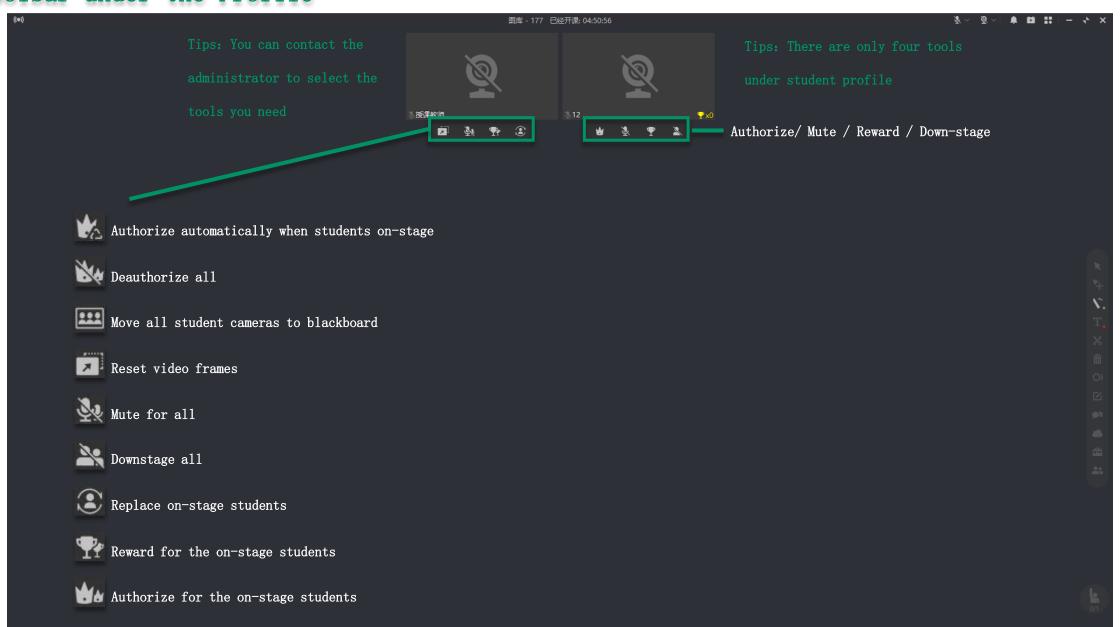
Online Recording



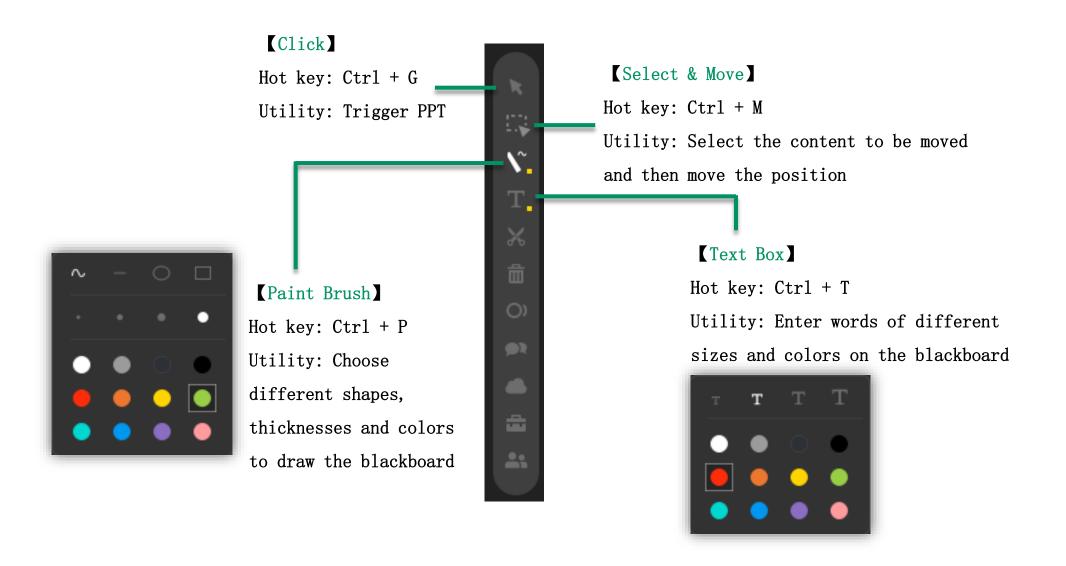
Local Recording



Toolbar under the Profile



Teaching Tools: Click/Select & Move/Paint Brush/Text Box



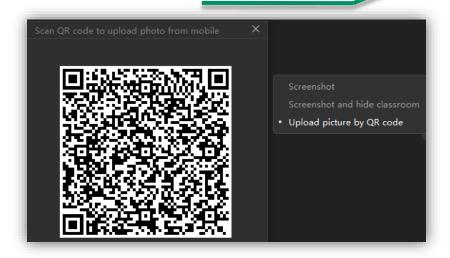
Teaching Tools: Screenshot/Delete/Laser Pointer

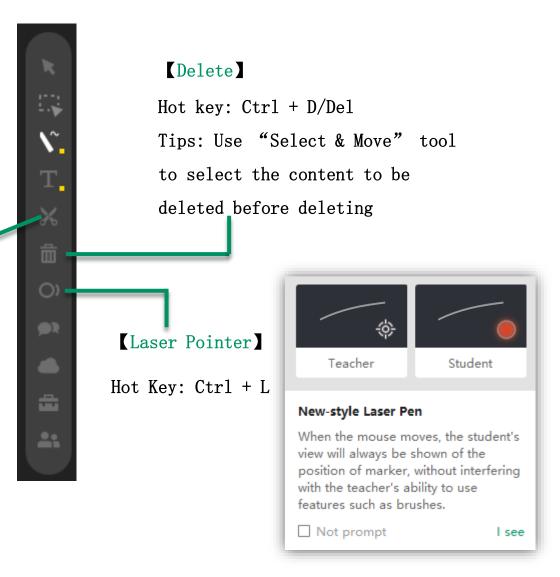
Screenshot |

Hot key: Ctrl + Alt + X

Three ways to take screenshots

- 1, Screenshot
- 2. Screenshot and hide classroom
- 3. Upload picture by QR code





Teaching Tools: Chat/Class Notes

[Chat]

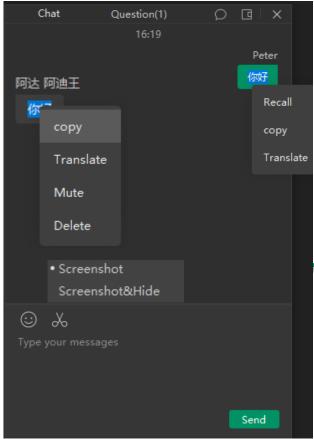
You can recall
/copy/translate
the massage you
have sent;
If some poison
massages sent by
students, you
can delete them;

And you can also

use screenshot

and emoji tools.

You can communicate with students by text within the chat, and students can also send in questions for you to



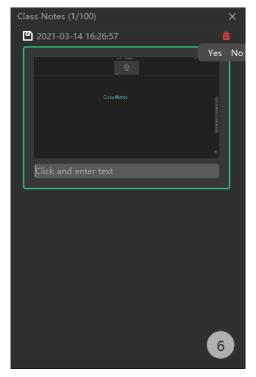
Class Notes

I.,

0)

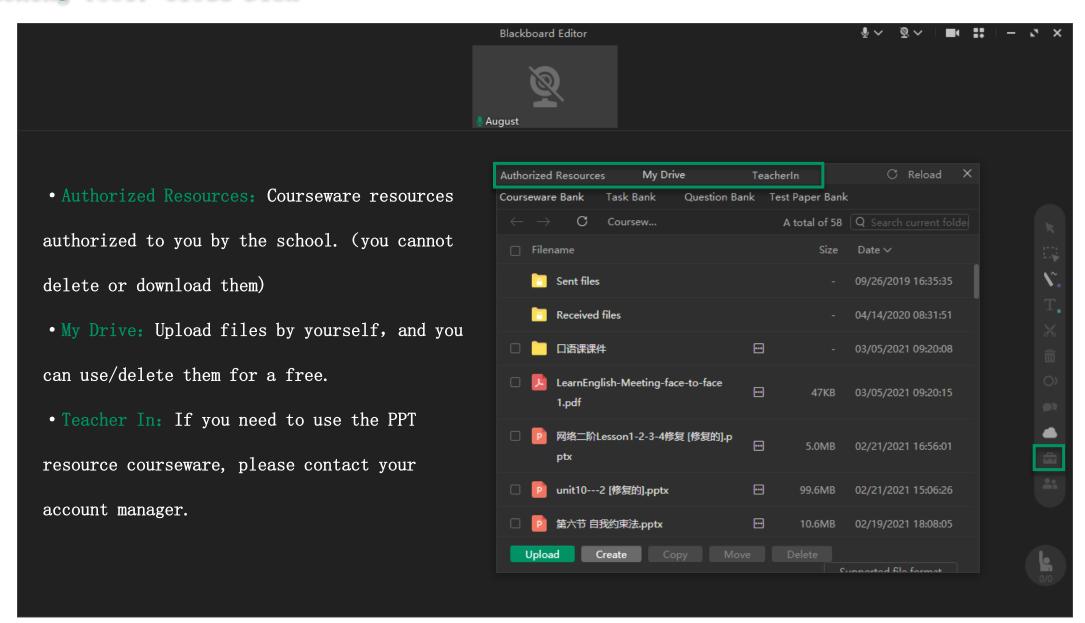
**

Click on the notes tool to keep all the content in the current classroom, which students can view it after the lesson. There is a 10 second interval

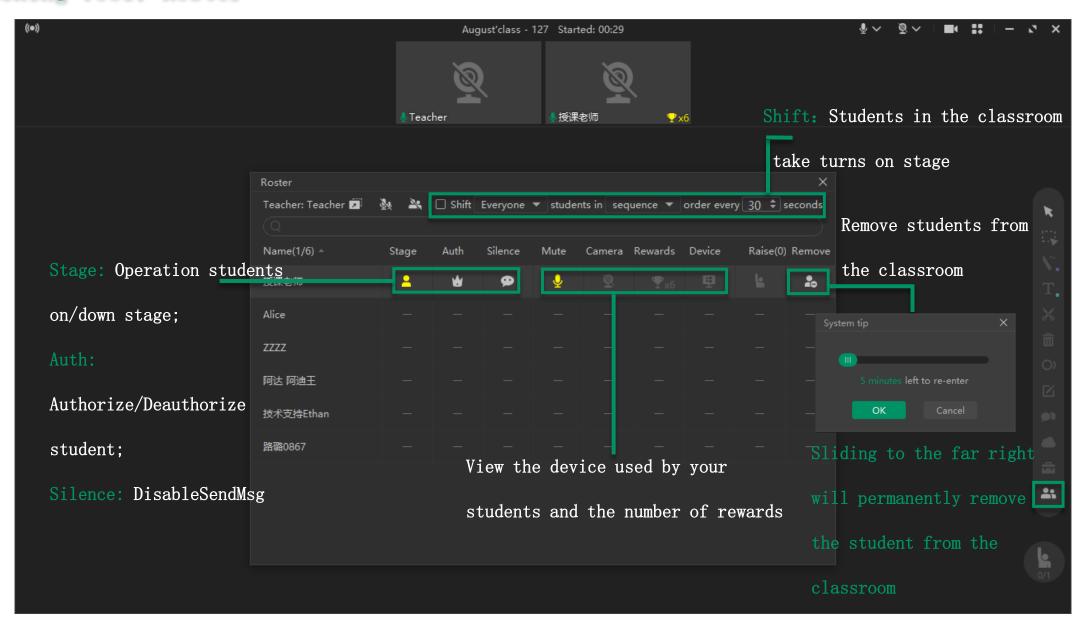


- 1. Click "Class Notes"
- 2. Click the pen in the right corner to create
- a note
- 3. Click on the trash icon in the top right
- corner to delete notes
- 4. Text notes can be added below the notes

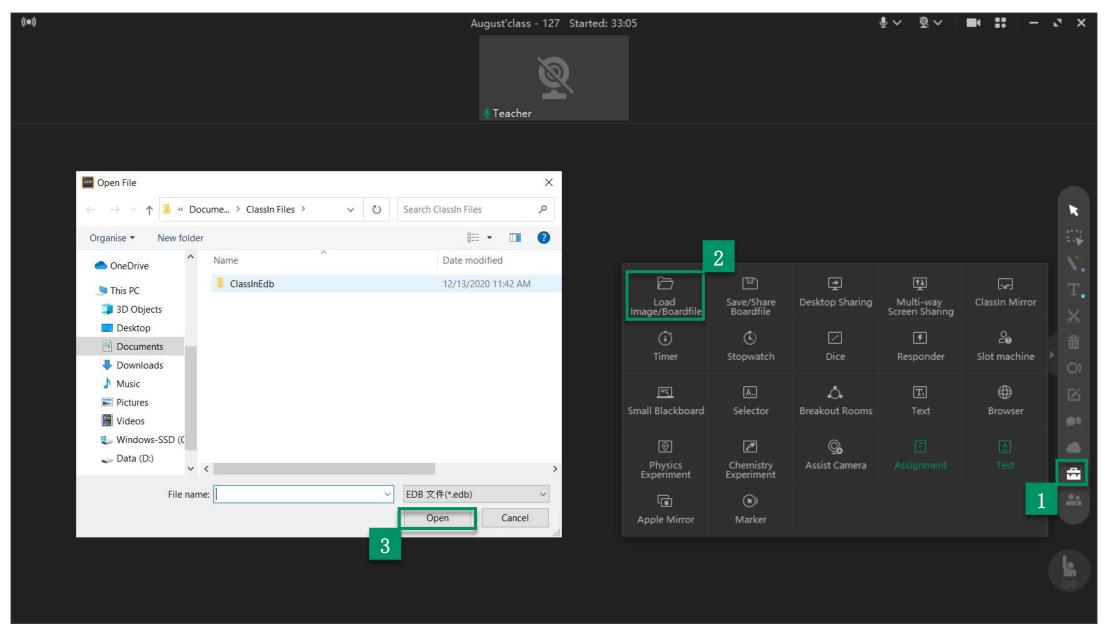
Teaching Tool: Cloud Disk



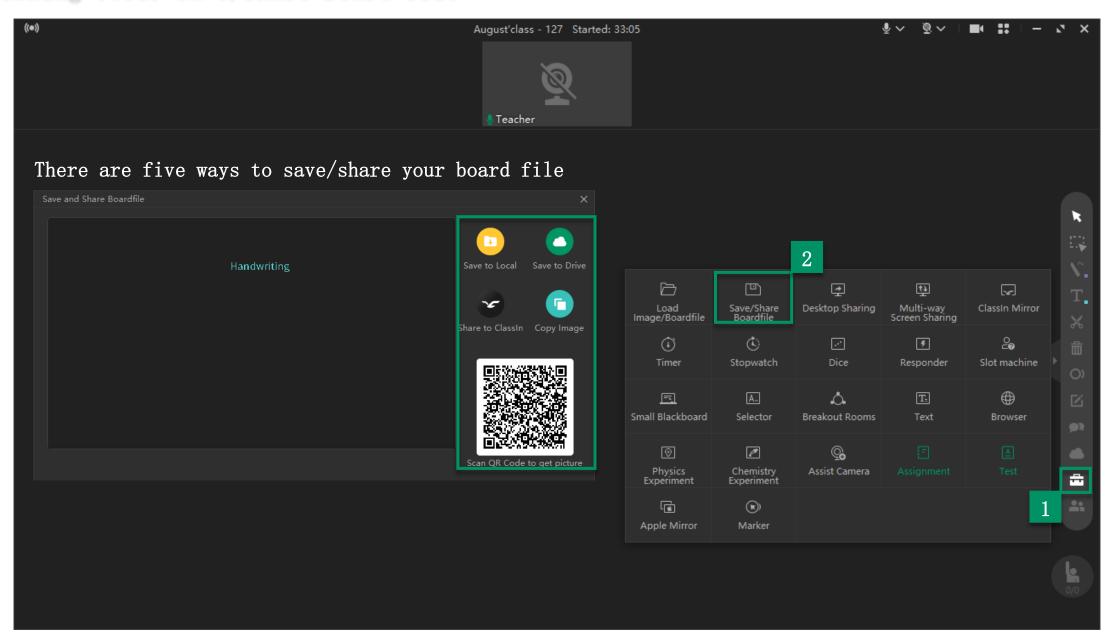
Teaching Tool: Roster



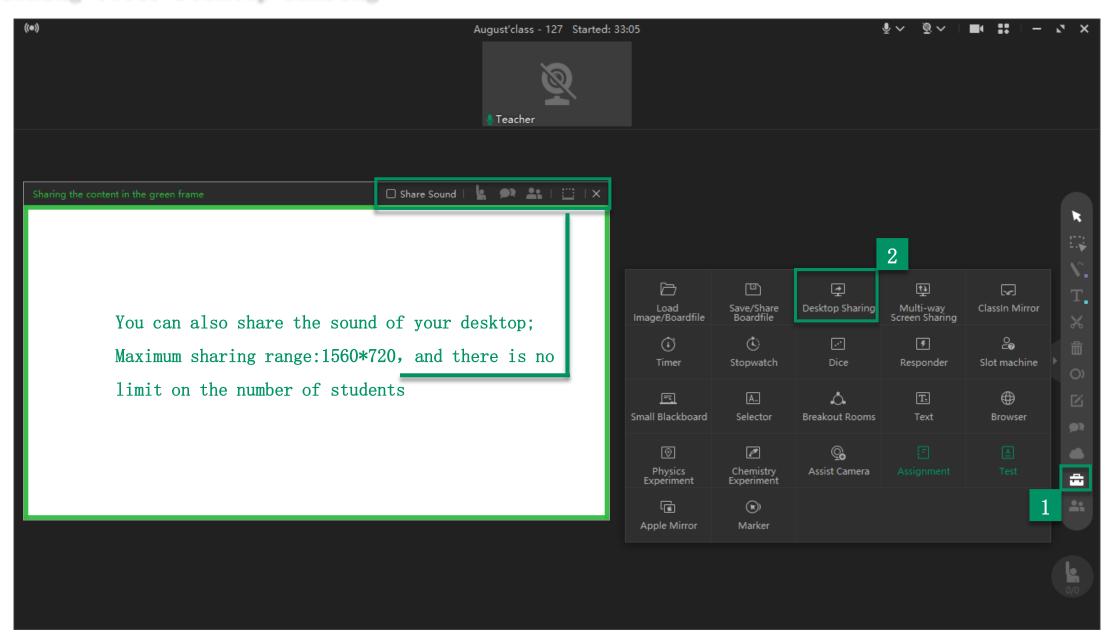
Teaching Tool: Load Image/Blackboard-writing



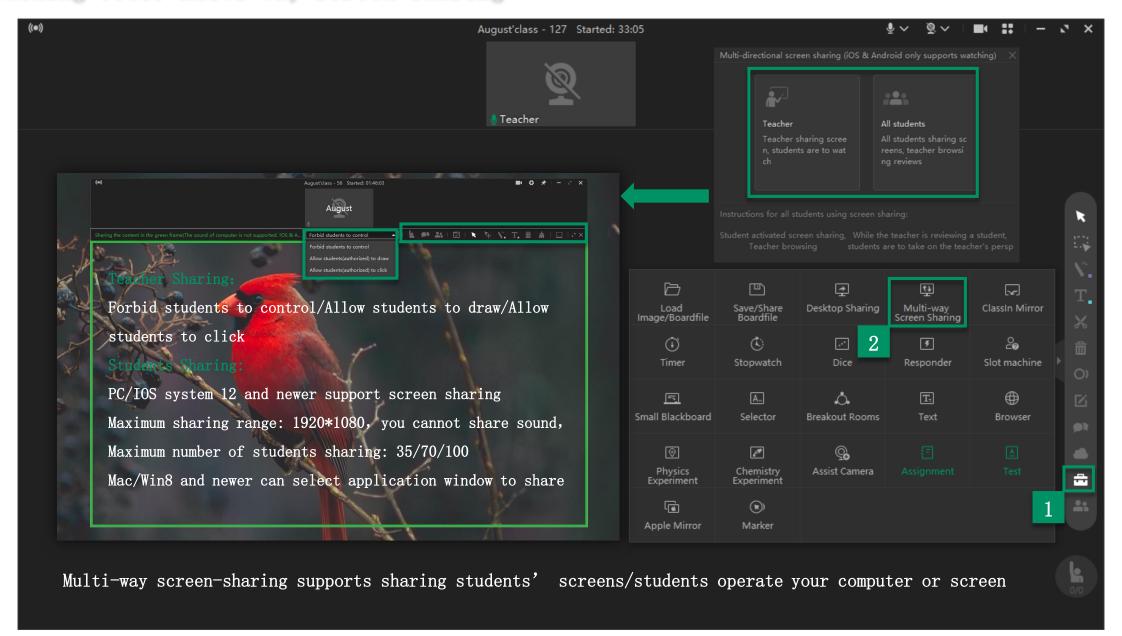
Teaching Tool: Save/Share Board file



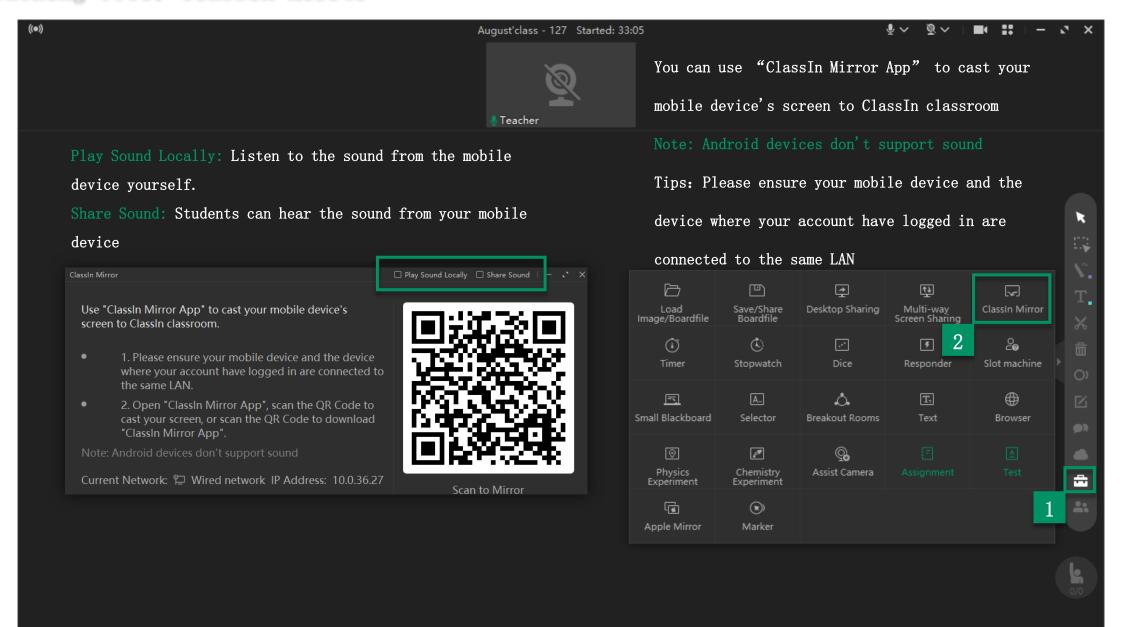
Teaching Tool: Desktop Sharing



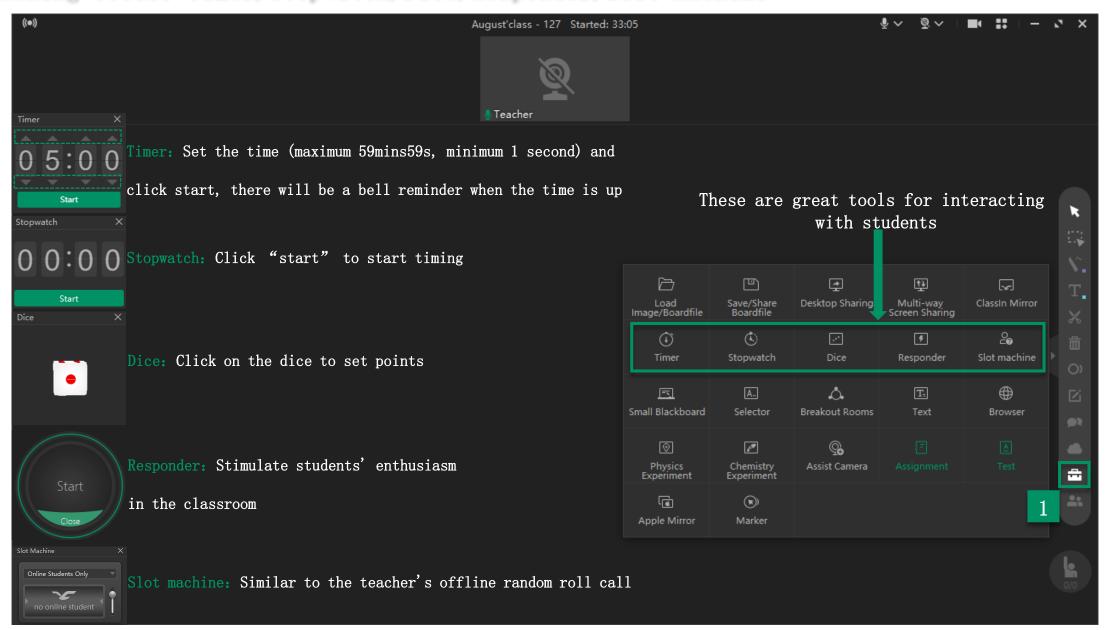
Teaching Tool: Multi-way Screen Sharing



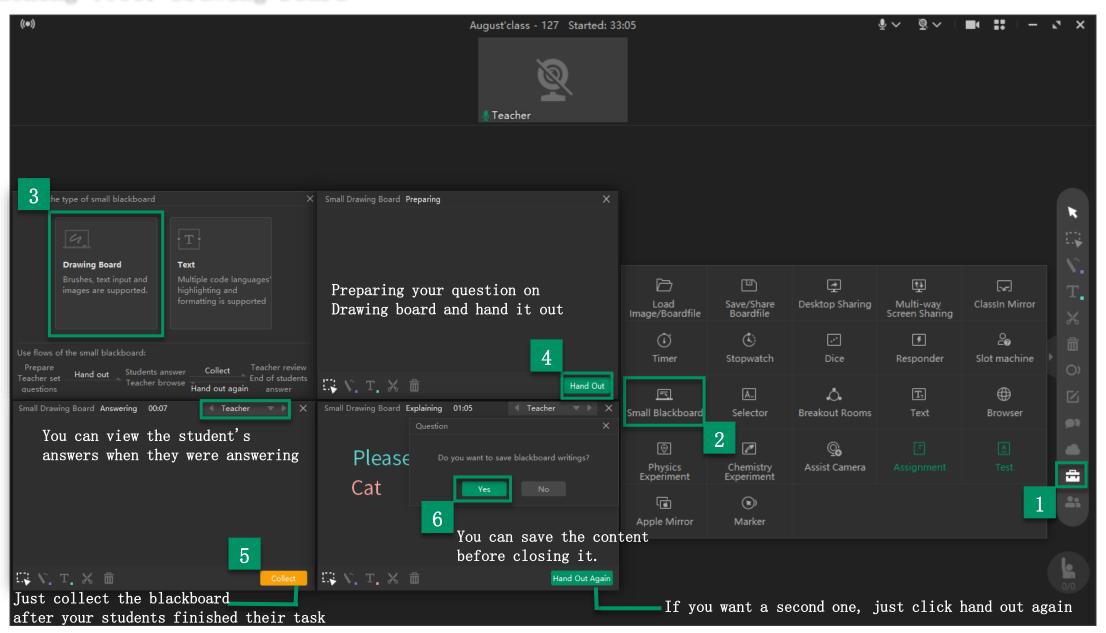
Teaching Tool: ClassIn Mirror



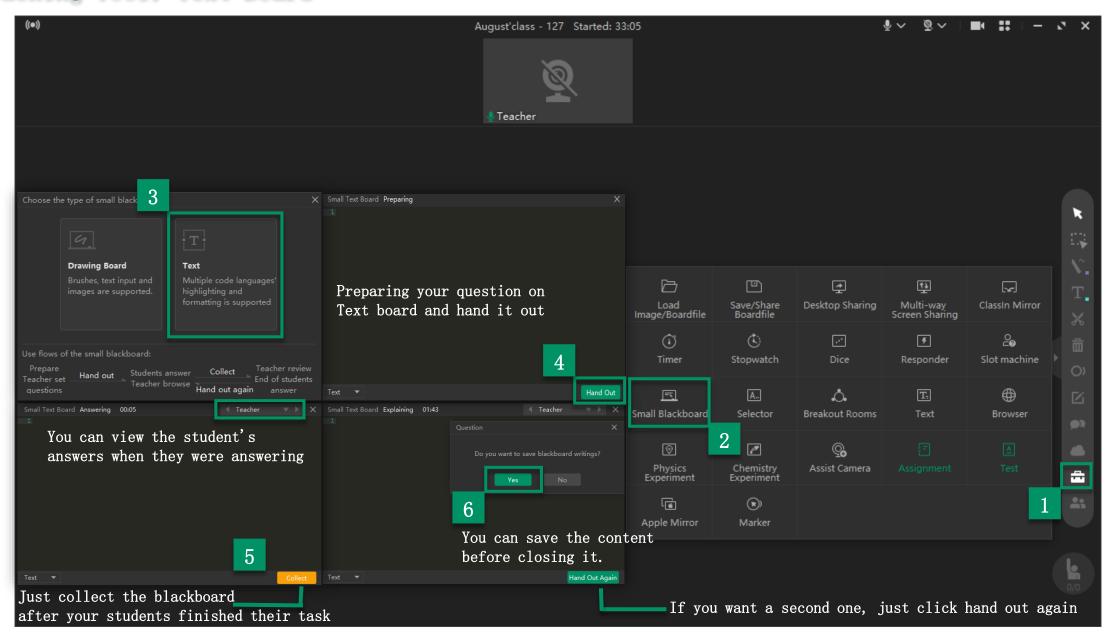
Teaching Tools: Timer/Stopwatch/Dice/Responder/Slot Machine



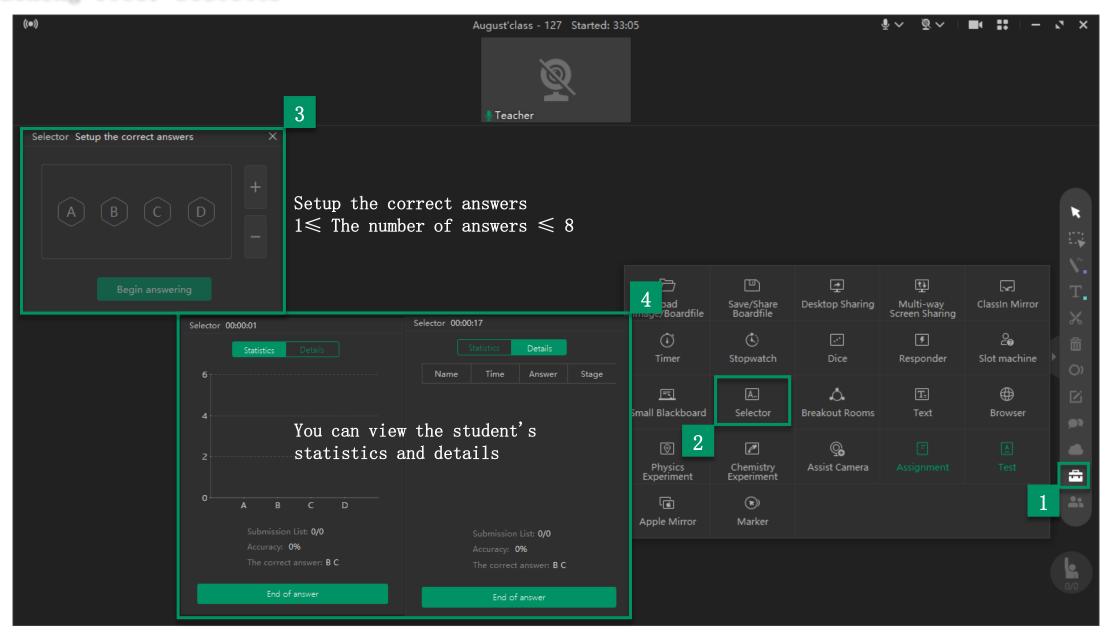
Teaching Tool: Drawing Board



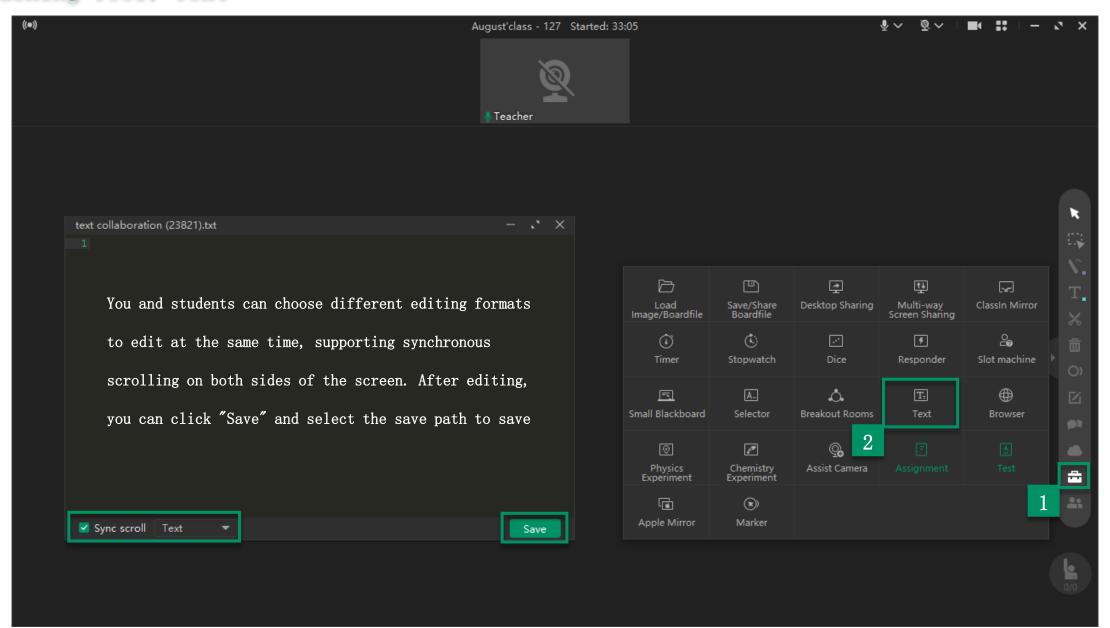
Teaching Tool: Text Board



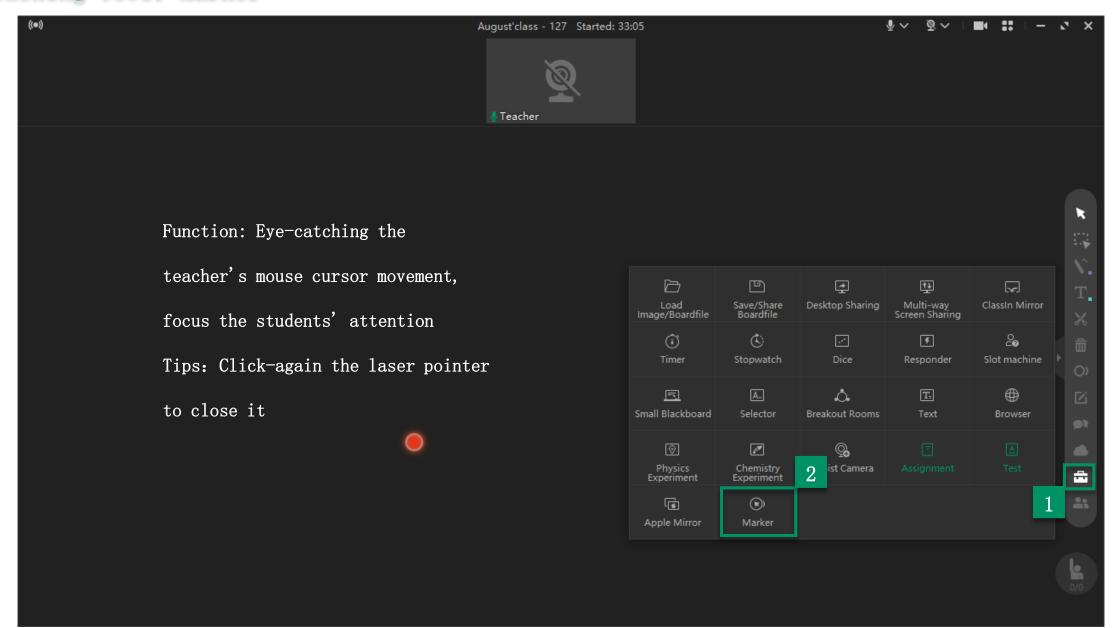
Teaching Tool: Selector



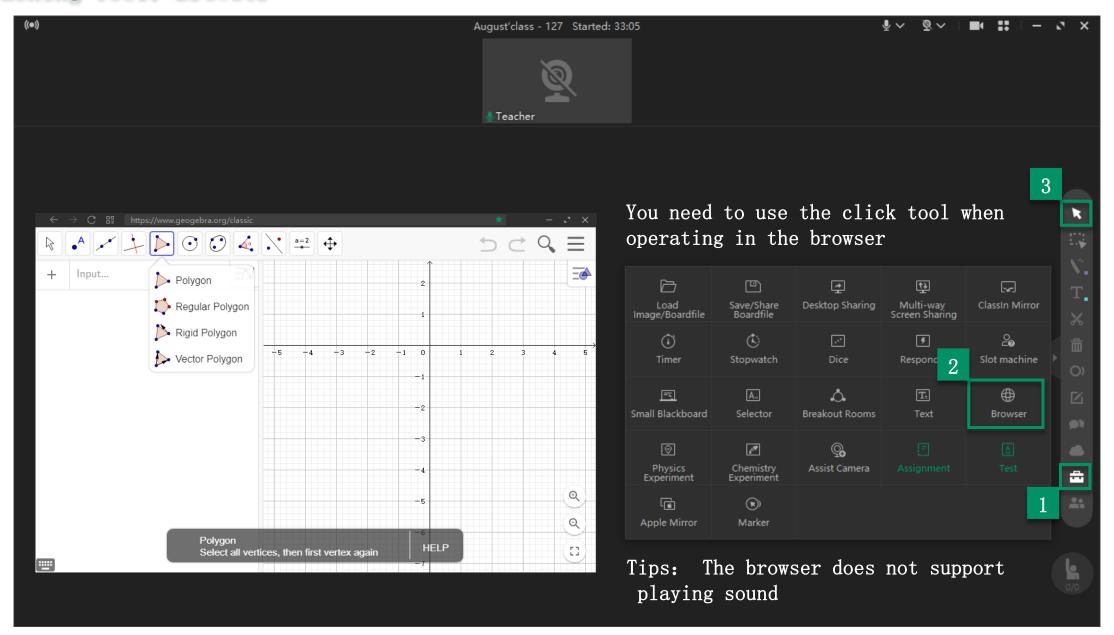
Teaching Tool: Text



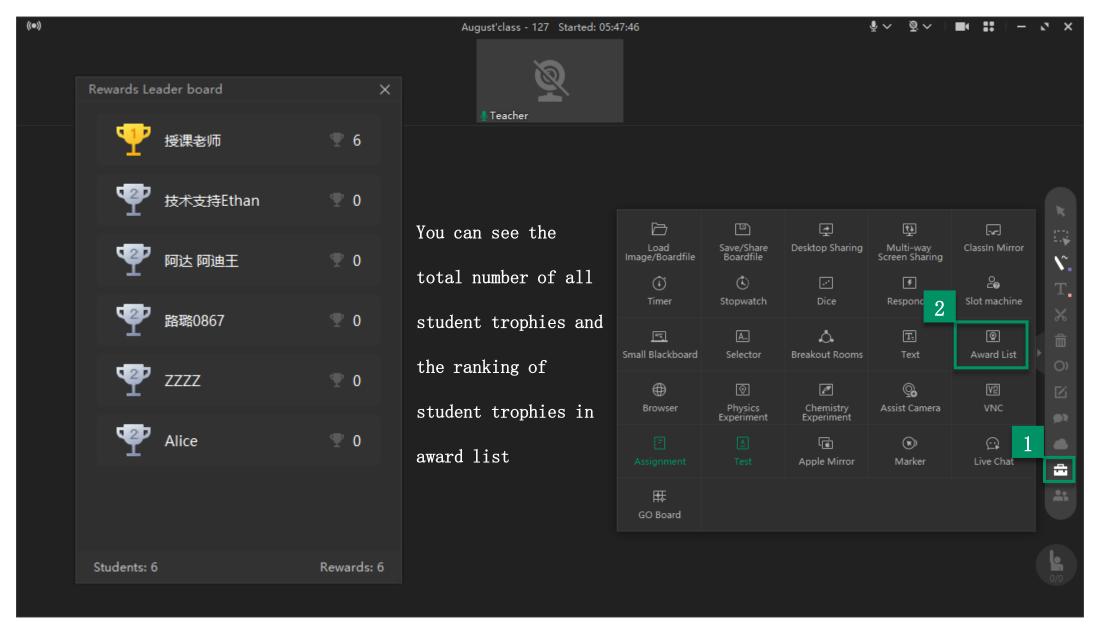
Teaching Tool: Marker



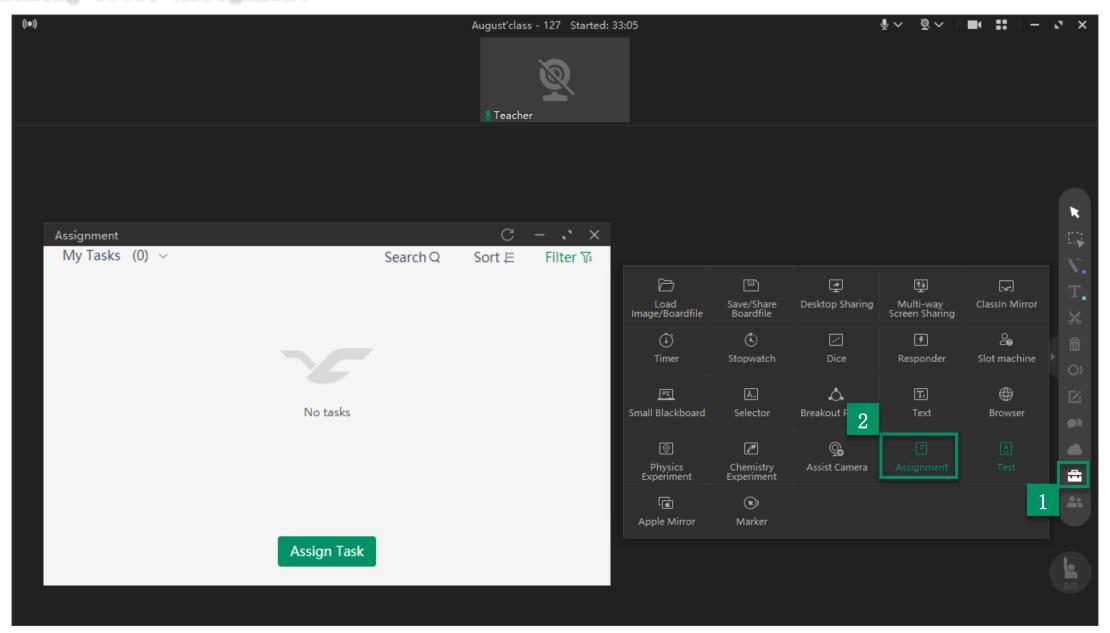
Teaching Tool: Browser



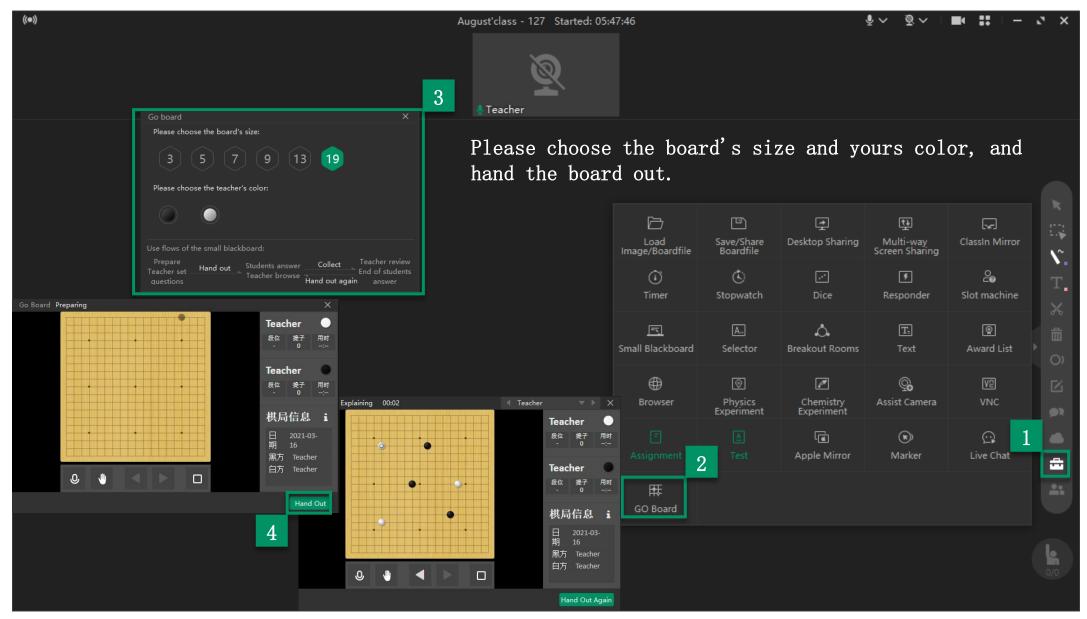
Teaching Tool: Award List



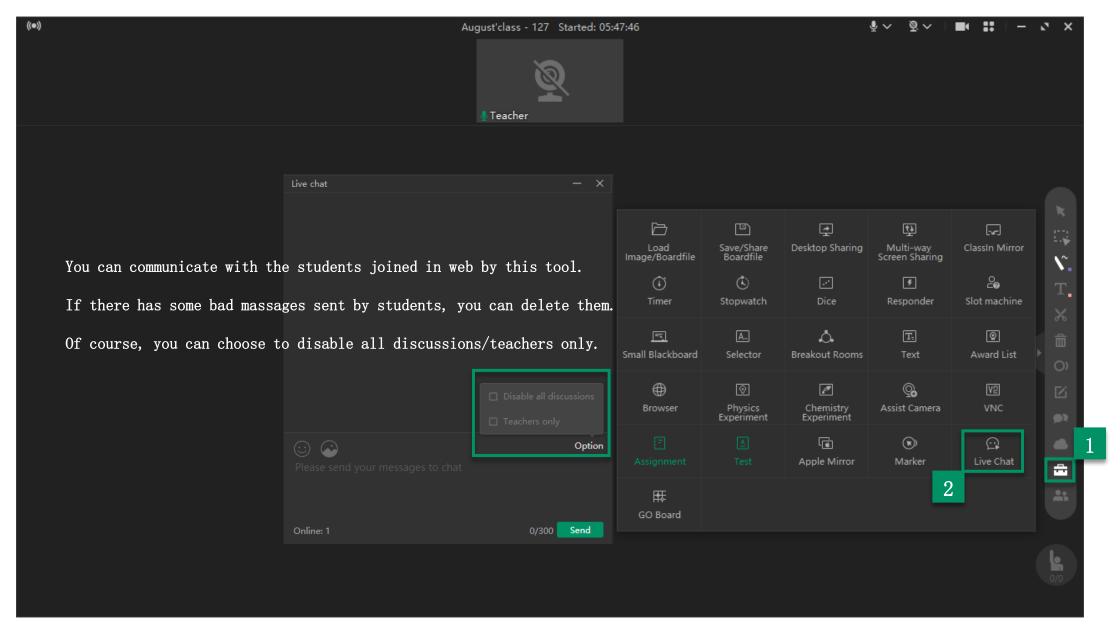
Teaching Tool: Assignment



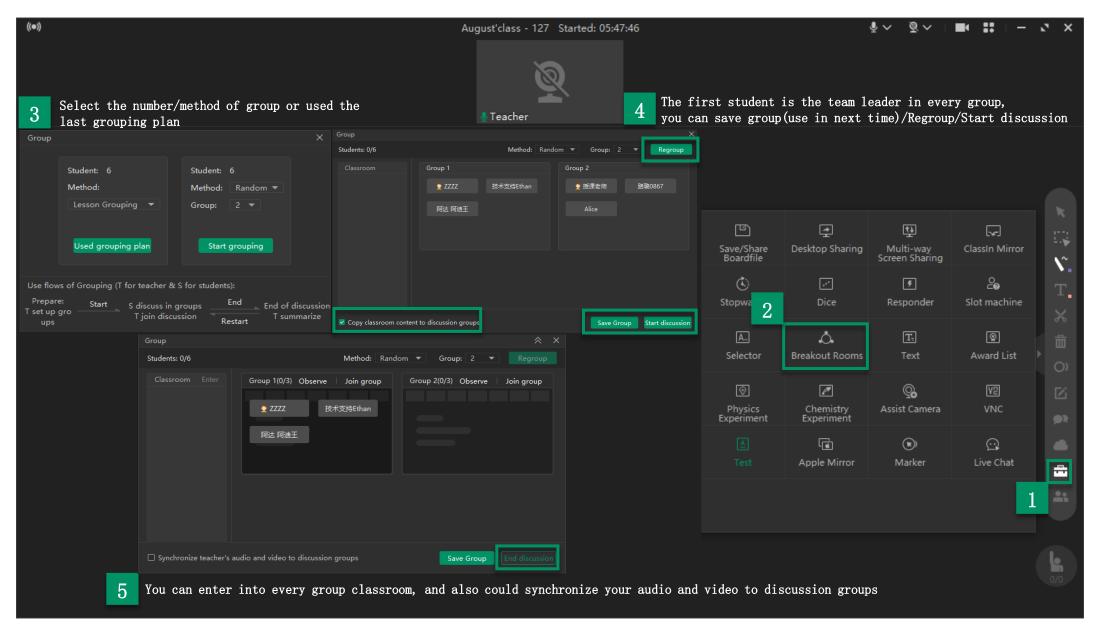
Teaching Tool: Go Board



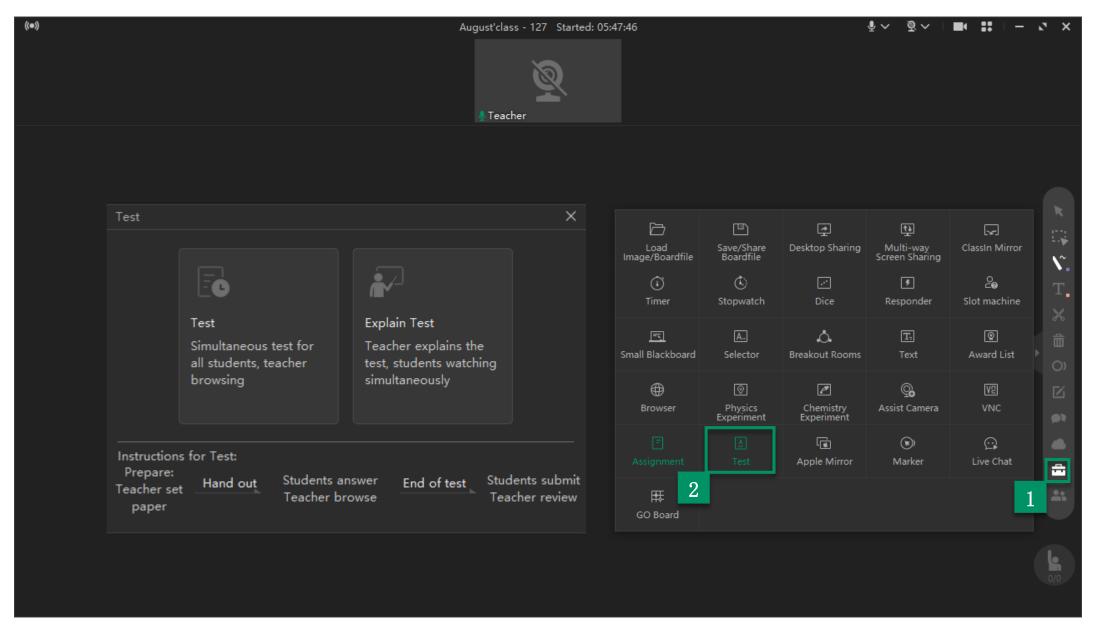
Teaching Tool: Live Chat



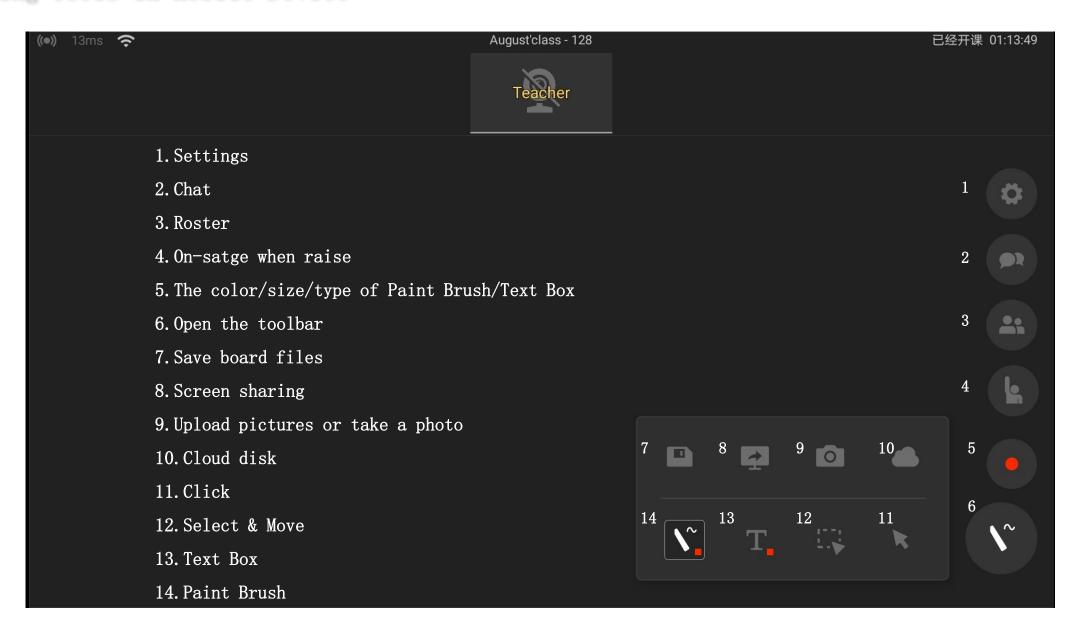
Teaching Tools: Breakout Rooms



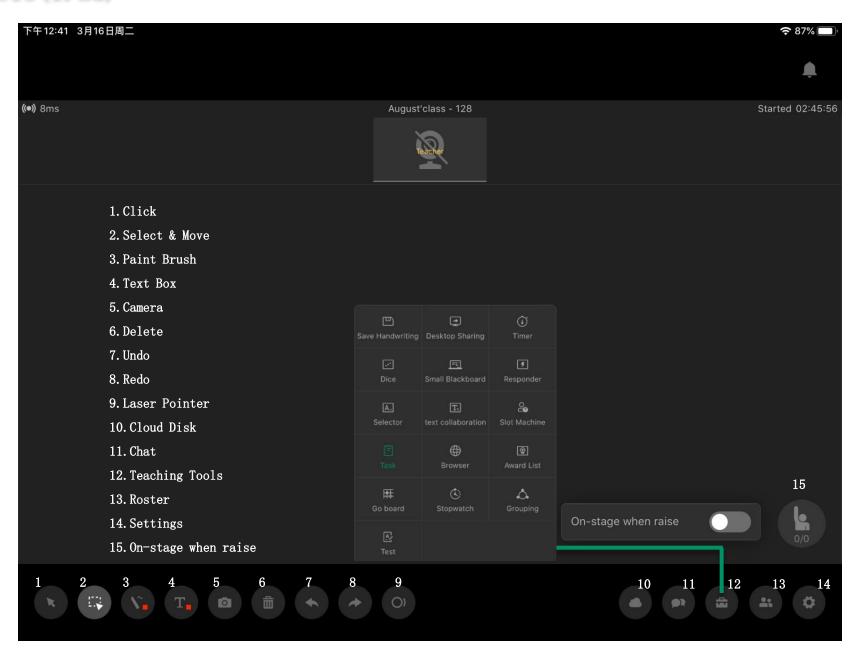
Teaching Tools: Test



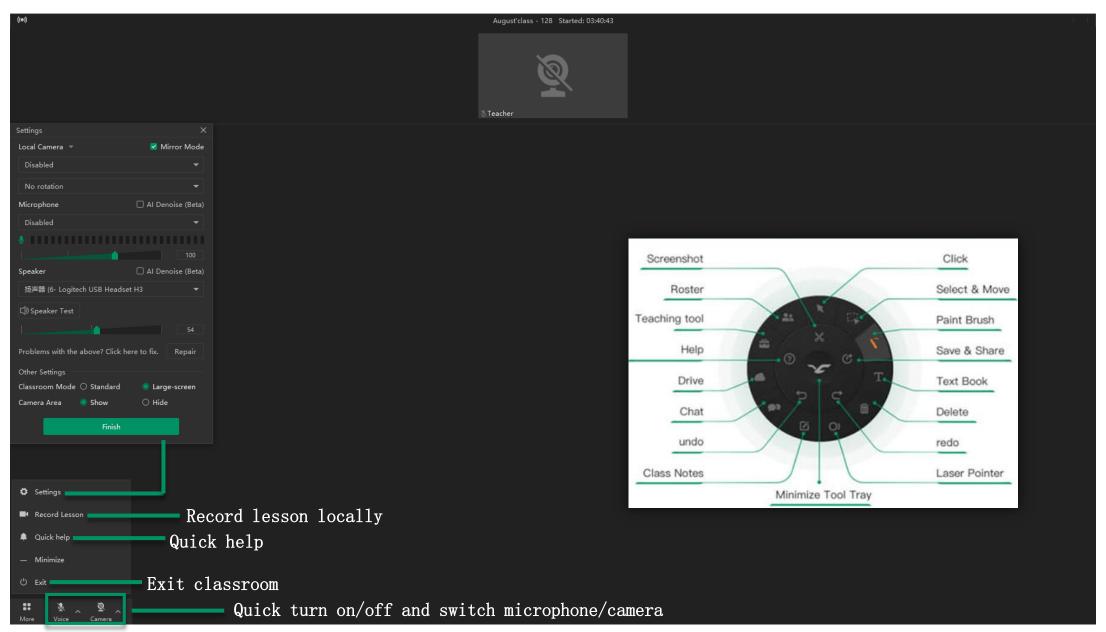
Teaching Tools in Mobile Device



Teaching Tools (IPad)



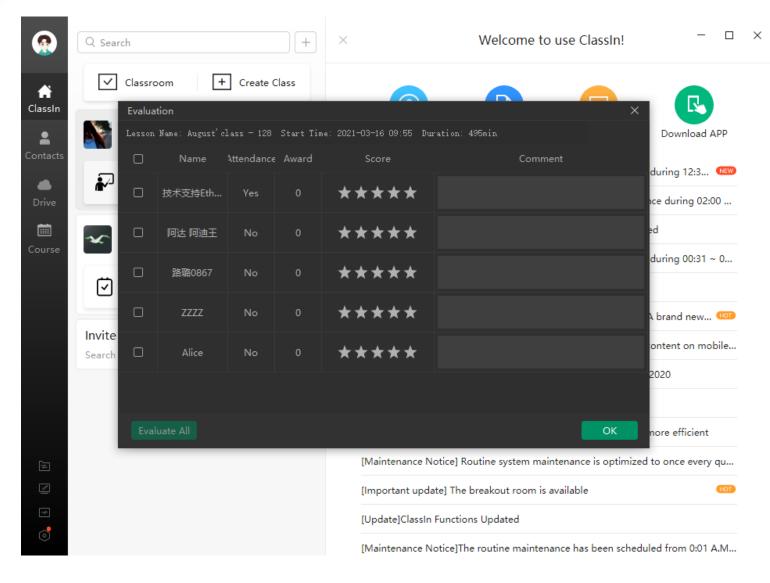
Tools in Large-screen



Part Five

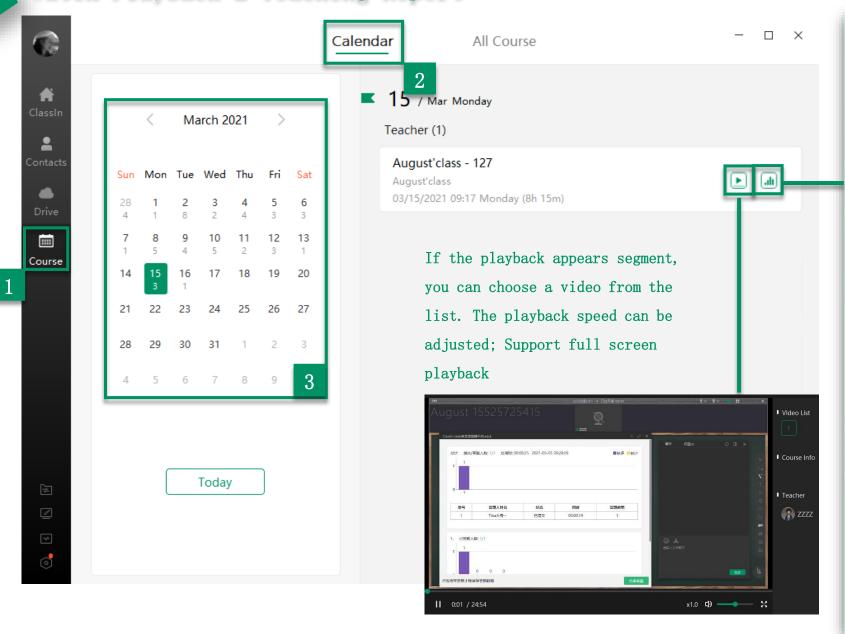
After Class

Evaluate Students after Class



After leaving the classroom,
you can score and add comments
on the students according to the
status of them in class

Watch Playback & Teaching Report



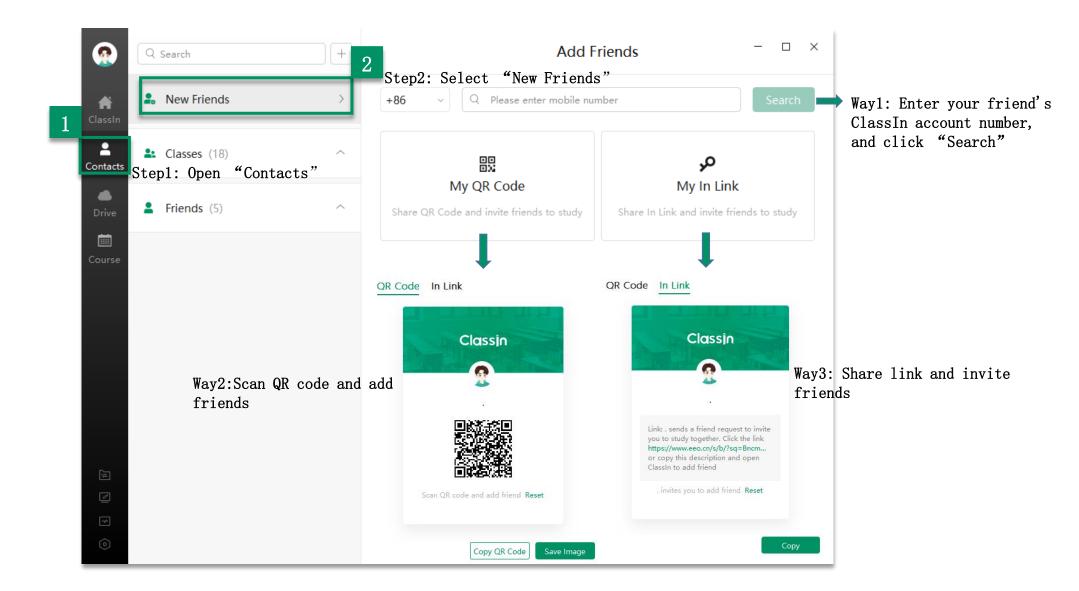


Task & Test Post Test Test Question:0 Total Score:0 Preview August'class (8) Q Search Select Question 0/50 Chat Task From Question Bank + Create Class Classroom My Tasks (0) V Search Q Sort JΞ Filter 🏗 From Paper Bank 0/1000 ClassIn Add Question August'class 12:42 • + Single-choice + Multi-choice August'class - 128 There are no questions, please follow the instructions on the left to add questions, or Enter + True or False 4 click here to Add Question. Add Question Teacher (0/6) ngoing 4h 41r Invite friends to ClassIn Add Friends Search friends or share QR code Assign Task **≡** Title Please enter the task title Save to Paper Bank Next Step: Test Settings Today ▼ Current Time ▼ Start Time 2021-03-23 🔻 15:00 © Finish Time Finish time is the deadline for students to submit task Choose Students 5 people chosen (All current students) User-defined Mark Full Marks 150 B More Public Task Students can view each other after deadline O Students can view each other after the task has been reviewed O Students can view each other after the task has been submitted Allow to submit late: task can be submitted after deadline ✓ Allow students to download attachments Allow students who join the class later to submit tasks Assign Task □ Content Please enter the task content Save to Library Confirm to assign

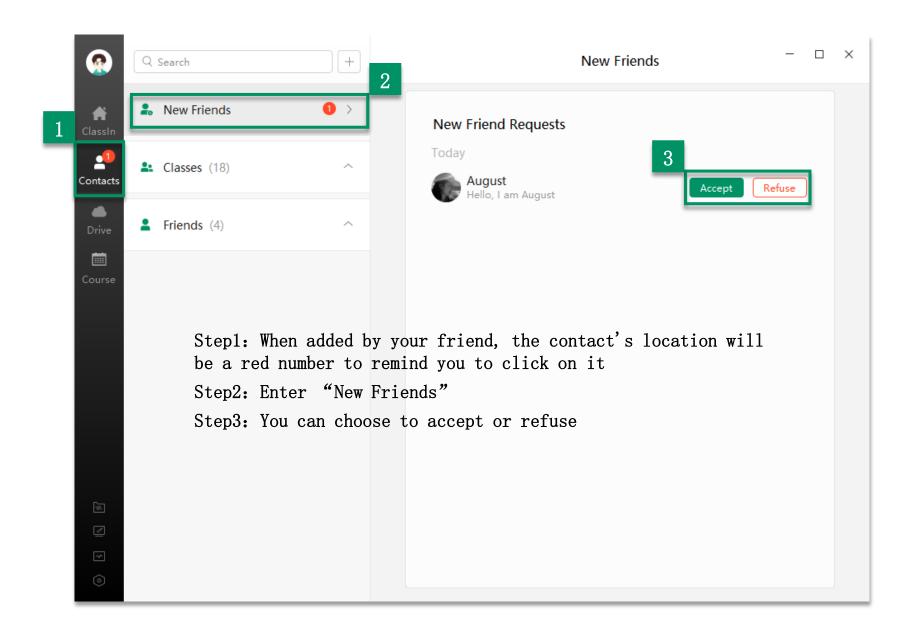
Part Six

Common Functions

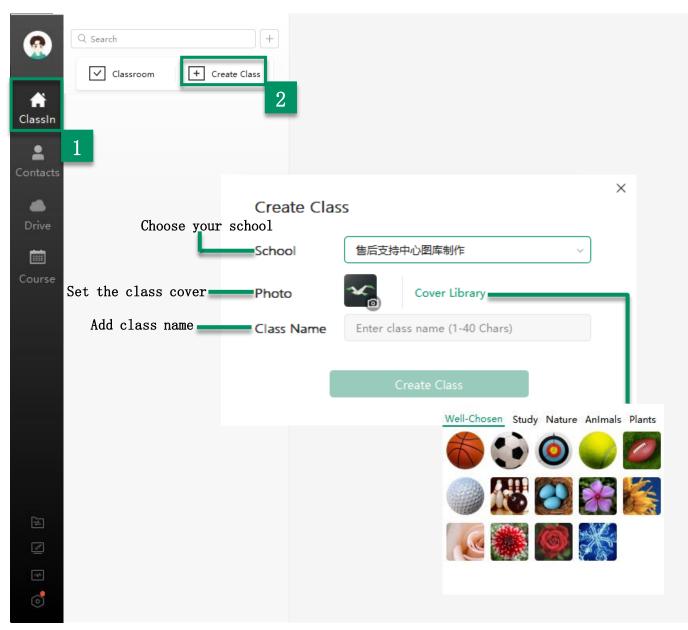
Add Friends



Accept Friend Invitation



Create Class



• Create a class divided into personal accounts and school accounts

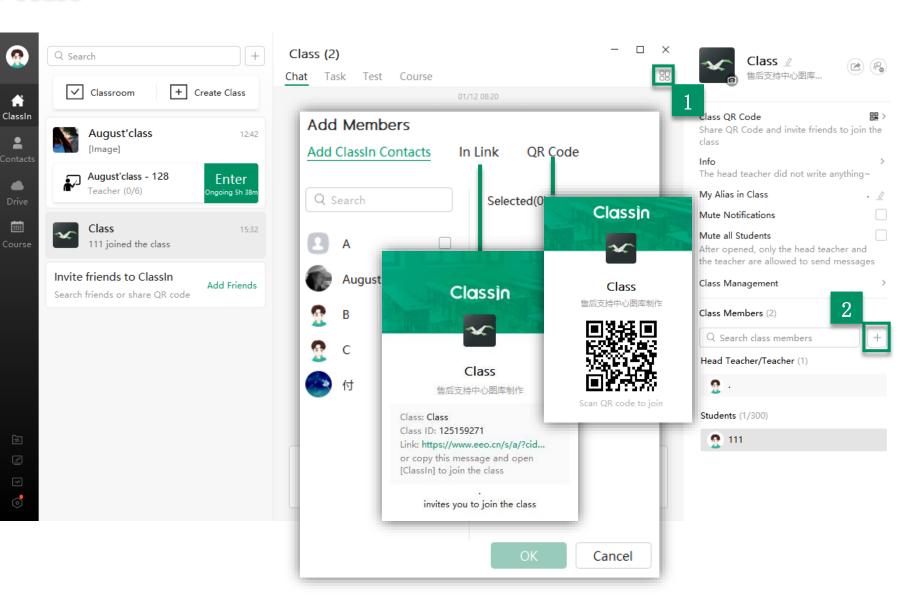
- □ ×

- Personal accounts: Can only create up to 50 classes and cannot customize the length of the class (default fixed time)
- School accounts: 200 classes can be created, and the length of class can be customized

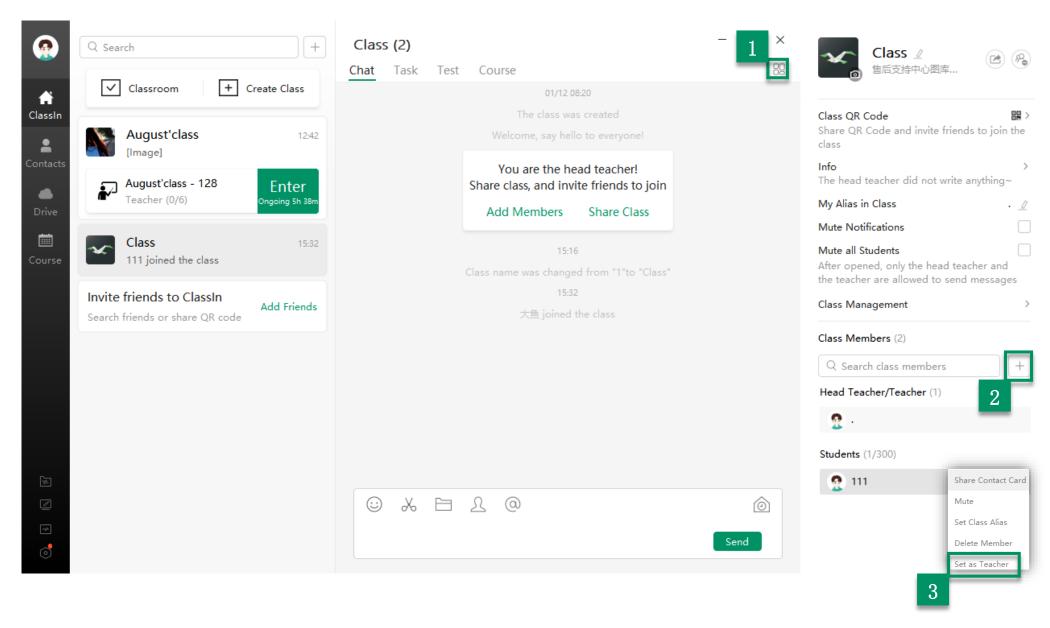
Notes: If a class needs to create a school account version, it can only be created by someone which the school backstage main account or a sub-account that had been authorized the permission of creating classes on the client

Add New Students in Class

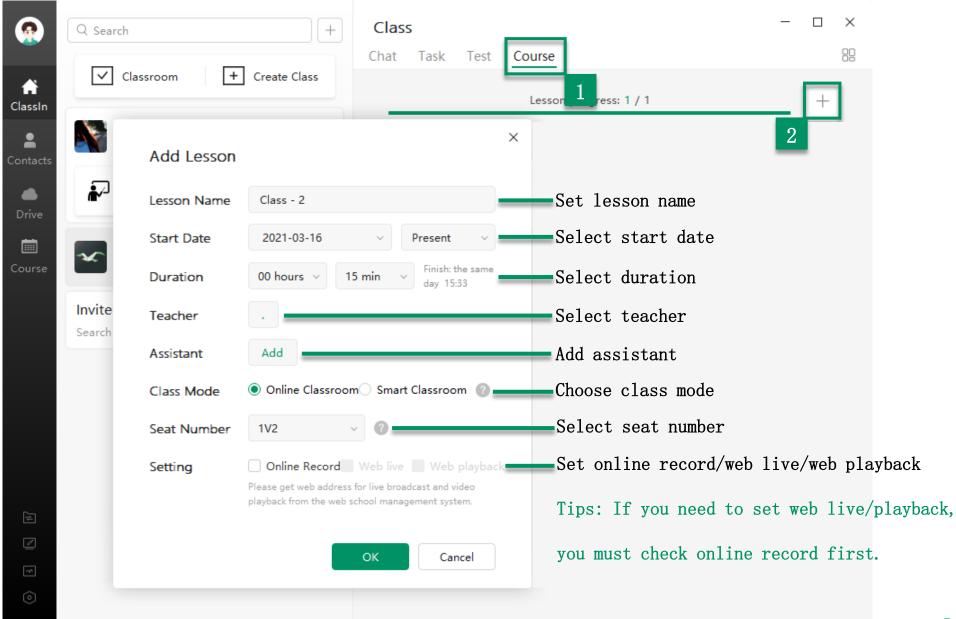
- Add ClassIn contacts:
 Invite your friends into
 class
- In Link: Send Class ID or copy the link to students, and they can join your class in person
- QR Code: Copy the QR code
 and send it to students. They
 scan the code to register for
 the course



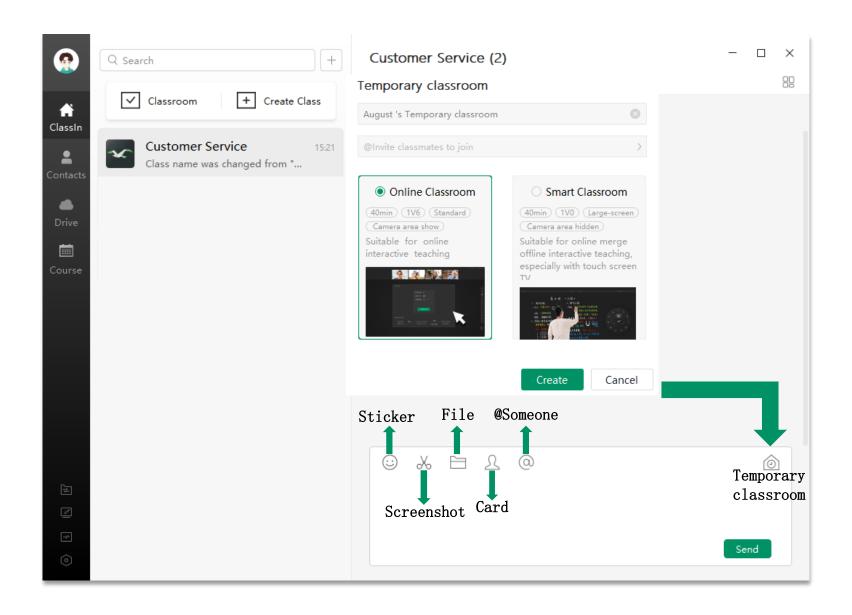
Add New Teachers in Class



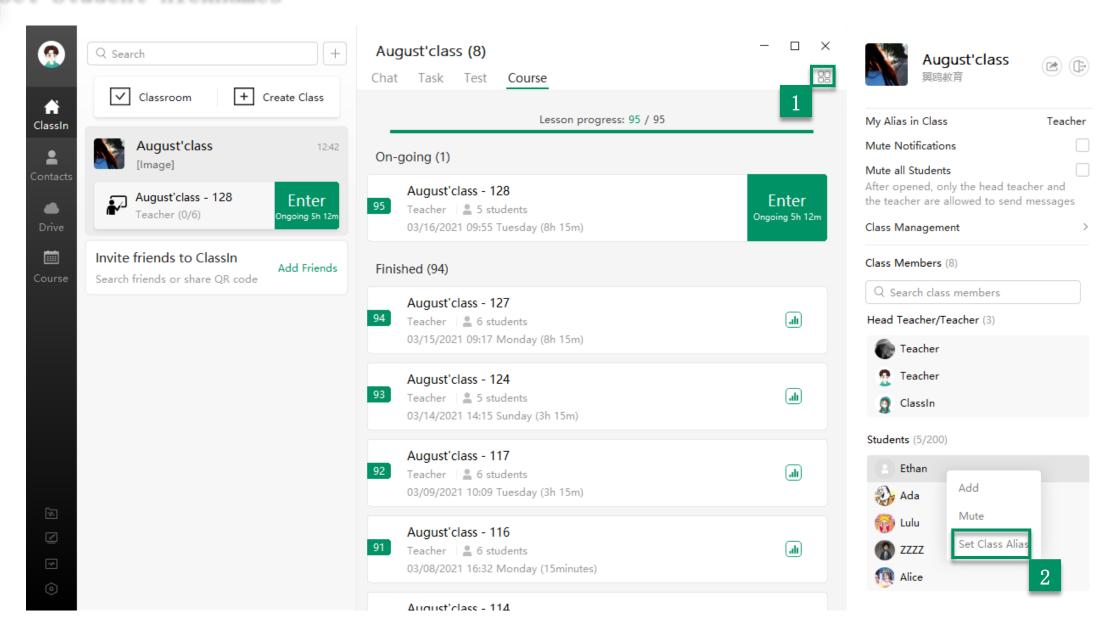
Add Lessons in Class (Head Teacher/Administrator)



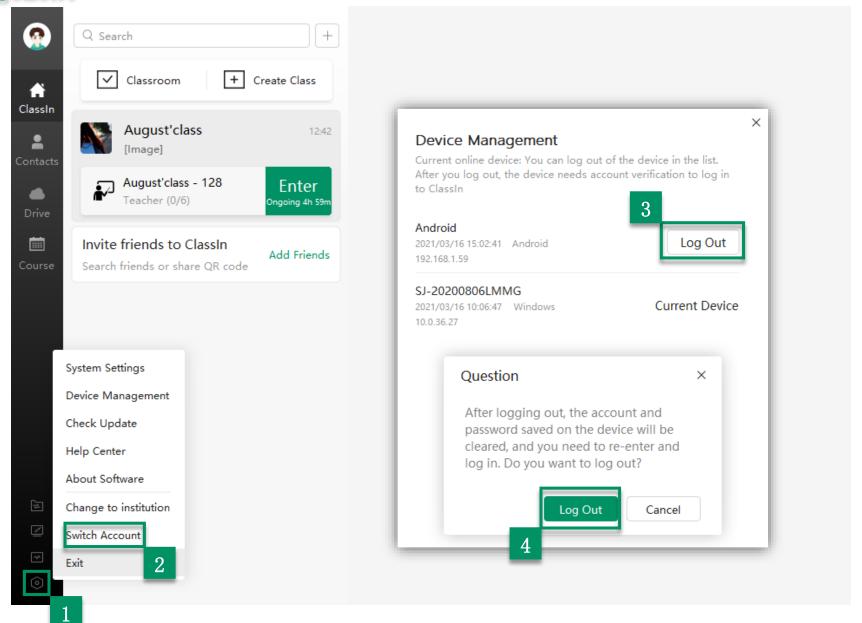
Common Function within Class Groups



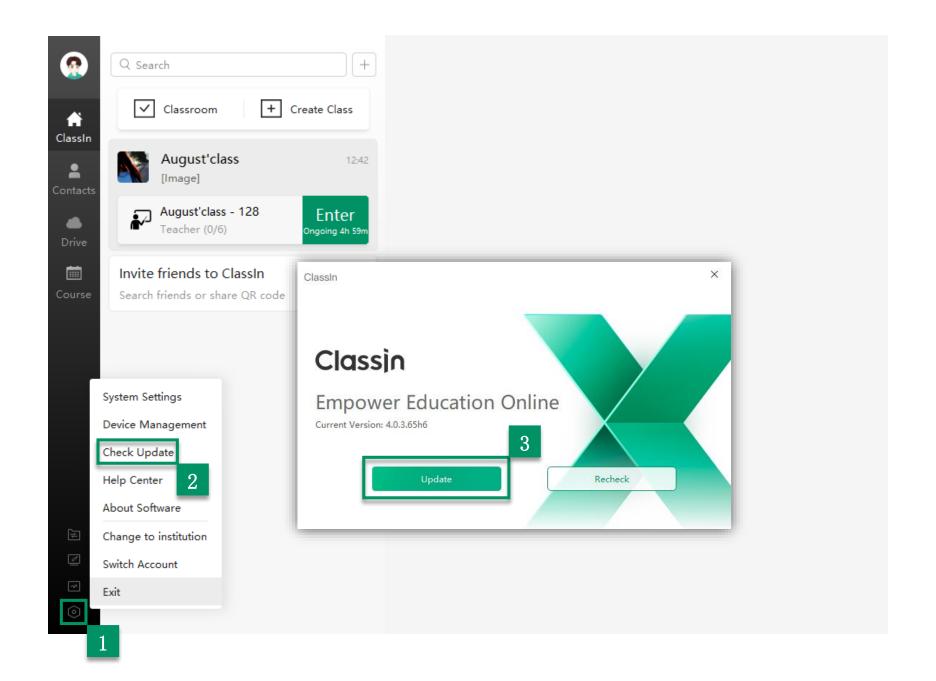
Set Student nicknames



Device Management



Update



Switch Account

